

United Way

Volunteer Portal Revamp


Team

- Design Team
- Jordan & Seun
- Making Content for FAQ page
- Video Tutorials
- Step-by-Step tutorials
- Analysis Team
- Eric & James
- Find weaknesses
- Find Redundancies
- Propose Changes
- Implement Changes (on-going)

FAQ Page

- Didn't Exist(Or hard to find)
- Difficult for non-tech savvy users
- Wanted to make it as straight forward as possible
- Video Tutorials

Video Tutorial



United Way of Central Indiana

United Way of Central Indiana
VOLUNTEER CONNECT

About Us
Youth
Individuals
Groups/Corps
Nonprofits
Training

LOGIN

For Volunteers | For Nonprofit Organizations | For Businesses | ReadUP

FIND AN OPPORTUNITY | BROWSE ORGANIZATIONS | RESOURCES | BECOME A MEMBER


Find Volunteer Opportunities

Keyword(s)

City & State and/or Zip Code

Distance

*Required



Save-Earn-Learn Tax Prep

Connecting people with opportunities

United Way of Central Indiana's Volunteer Center is the place that volunteers and opportunities connect. We make volunteering fun, easy and accessible to individuals and groups. Volunteers play a vital role in United Way's ability to effectively help members of our community earn more, learn more and lead safe and healthy lives.

United Way still needs 900 more volunteers for its ReadUP tutoring program. Can you spare one hour a week to help 3rd, 4th and 5th graders catch up to their classmates? It's a rewarding experience that will forever change a child's life. [Sign up today!](#)

Upcoming Events

[SAVE EARN LEARN Free Tax Prep Program](#)
Through April 15, 2014

[April Day of Caring](#)
April 11 and 12, 2014

[One-time Group Opportunities](#)
Ongoing

Latest News

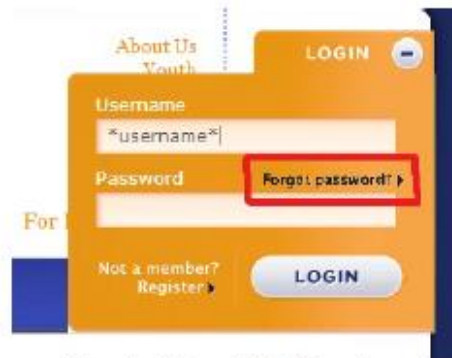
5 items

Step-By-Step Tutorial

Did You Forget Your Password?

These step by step instructions will tell you how to change your password if you've forgotten your password. Note: you will have to know your username.

1. Go to <http://uwci.force.com/>
2. In the upper right hand corner, click "Login," then type in your username (this will most likely be



the e-mail address you registered with), and click "Forgot password?"

3. You will be taken to a page that tells you that a temporary password has been sent to your



e-mail.

4. Go to your e-mail inbox and open your message from "United Way of Central In." Copy (or write down) the temporary password given to you in the e-mail. Then click the link underlined in red.

Website Updates

- Make a more user-friendly and engaging design to the home page and front-end
- Remove unnecessary or redundant links or pages
- Direct Users to certain Volunteer Opportunities