

TEAM SPAM

JUST THE JOB: FINAL REPORT



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### Abstract

In this project, we were assigned to work on the Just the Job project description located in our textbook. Throughout the semester this spring, we have worked on three iterations to produce the software described in the requirements of our project. With this process, we overcame issues involving learning new subjects and scheduling with team members. As we progressed through our education of this class, we developed multiple static and dynamic design diagrams that correlated to our actual code for the software. These diagrams helped our group map and develop our code by defining our objects in entities, controllers, and boundaries. With our functionality working for each iteration, we looked into improving our GUI design. This is very noticeable in the transition from iteration one to iteration two. To complete our analysis, we looked at the back-end of our software, which we continued to use common separated value (CSV) text files instead of using an Access database back-end. As a group, we wanted this software to have an easier transition to a new back-end source. In the end, as a group we feel that our software is very functional and covers the requirements stated by the project description for Just the Job.

### **Chapter 0: Introduction**

### **Problem Statement:**

Just the Job is a company that provides house cleaning services on a one-off basis, for example when people move house.

At the moment, when a potential customer contacts the Just the Job office, the receptionist books an appointment for the office manager to visit the property to be cleaned and give the customer a date and price for the job. Once these have been agreed, a booking form is filled out; one copy of the form is given to the customer and two copies are filed at the Just the Job office.

On the date arranged, a team of two or three cleaners arrive at the property and carry out the cleaning as specified. The customer then signs a copy of the original booking form to confirm the job has been carried out satisfactorily. When the signed booking form arrives back at the Just the Job office, the receptionist sends an invoice to the customer for the payment. A receipted copy of the invoice is sent to the customer when full payment is received.

Just the Job also deals with customers who require cleaning services on a regular basis. This cleaning is carried out on the same day each week, and is charged at an hourly rate, negotiated with the customer. The office manager tries to send the same cleaner each week, as this helps customer relations.

Just the Job allocates customer numbers and keeps details on file of all its customers for marketing purposes. The office also keeps records of all the cleaners, including name, address, contact number and the number of hours worked each week.

The office manager has decided that she needs a new computer system to handle most of the paperwork involved in Just the Job's daily routines.

The new system must keep a record of customers, cleaners and jobs. The office manager, Eileen, wants to be able to use the system to produce printed monthly invoices for regular customers and one-off invoices for single jobs. She would also like the system to produce a weekly schedule for each cleaner showing where and when they are working. This will be given to the cleaners at the start of the week along with a copy of the Booking Form for the customer to complete. The system will also be used to produce a weekly list showing how many hours each cleaner has worked.

Invoices for one-off jobs are to be printed and sent out as soon as the signed booking form is returned to the office. Invoices for regular jobs are to be printed and sent out once a month. Customers who have regular cleaning jobs on several properties should receive a single invoice.

Eileen would also like the system to be able to keep track of her appointments and produce a printed schedule for her.

### Requirements

### 1. Manage customers (R & M)

- a. Add a new customer (R)
- b. Delete an existing customer (M)
- c. Modify information stored about an existing customer (R)
- d. Display/print information about an existing customer based on his/her id or name (R)
- e. Display/print a list of all customers and their information (R)

### 2. Manage employee (i.e. cleaner) (M & R)

- a. Add a new employee—name, id, address, pay-rate, weekly schedule, etc. (R)
- b. Delete an existing employee (M)
- c. Display/print information about an existing employee (R)
- d. Display/print a list of all employees with their information (R)
- e. Modify information stored about an existing employee (R)

#### 3. Manage jobs/appointments (M & R)

- a. Add/register a new job (R)
- b. Delete/cancel an existing job (M)
- c. Display/print the status of a specific job (e.g. job number; address of property, completion status, by-whom etc.) (R)
- d. Display/print a list of all jobs with their completion status (R)
- e. Display/print a list of all completed jobs (R)
- f. Display/print a list of all pending jobs (R)
- g. Modify information stored about an existing job (R)

#### 4. Manage customer invoices for one-time jobs (R & M)

- a. Create a new invoice (R)
- b. Cancel an existing invoice (M)
- c. Modify an existing invoice (R)
- d. Display/print an existing invoice (R)
- e. Display/print a list of all invoices and their payment status (R)

### 5. Manage customer invoices for regular jobs (R & M)

- a. Create a new invoice (R)
- b. Cancel an existing invoice (M)
- c. Modify an existing invoice (R)
- d. Display/print an existing invoice (R)
- e. Display/print a list of all invoices for a given week with payment status (R)

### 6. Manage customer payments (R & M)

- a. Record a full payment (R)
- b. Cancel/credit a payment (M)
- c. Print receipt (R)

### 7. Maintain manager's personal weekly schedule (R)

- a. Add a new appointment (R)
- b. Cancel an existing appointment (R)
- c. Modify an existing appointment (R)
- d. Print weekly schedule (R)

#### 8. Save information (R & M)

Upon user request, save all data to disk at any time. (This is in addition to the automatic save to disk which occurs at shutdown)

### Description of Software Development Process

We developed our software using the Agile Software Development with three separate iterations. The first iteration developed basic functionality with only a select number of basic requirements like add customers, employees, and jobs. This was helpful for our group to handle as these use cases were the foundation of the software as other entities and use cases branched from the three basic entities. Also with the first iteration, we basically disregard the GUI as we rated functionality more important as the front-end. The GUI can also be redone after functionality is completed. After our first presentation to the class, we reviewed our diagrams and code with new requirements to add on top of our work. This was very helpful in that we could diagnose our problems and find solutions before our software and documentation became too voluminous.

In our second iteration, we added more specific use cases to our basic entities and developed our GUI to a more recognizable version of what we have now. In our GUI during this iteration, we added list boxes and buttons with multiple windows including a log-in form. We also developed our back-end by using our object entities and write to common separated value (CSV) text files. This was completed during the second iteration as we give our three basic entities all of their use cases and we could develop a standard save-to-file process. After this work was completed, we had another presentation to get outside opinions. With these opinions, we consider the criticism and revised our code and documentation.

In the third iteration, we were asked to branch out with new use cases and entities. Just like the other two iterations, we reviewed and redeveloped our documentation and code. By working on chunks of the requirements, we were able to focus on certain tasks and correctly develop our software. This process also helped us develop a working foundation that was very simple to add on to our software.

### Team Structure and Roles

Our team had a very balanced work format with all four members having the same experiences in programming. We did not need a leader for our team as everyone held each other accountable for their parts of the project. Overall, our team worked very efficiently and was able to find time in our busy schedules to meet as a team to get the work needed completed.

#### Roles

Sean Gibbens – Diagram Lead

Phil Dwyer – Team/Documentation Lead

Adam Sanders – Code Lead

Max Brodbeck – The Dabbler (worked on everything including diagrams and code)

### Organization of Report

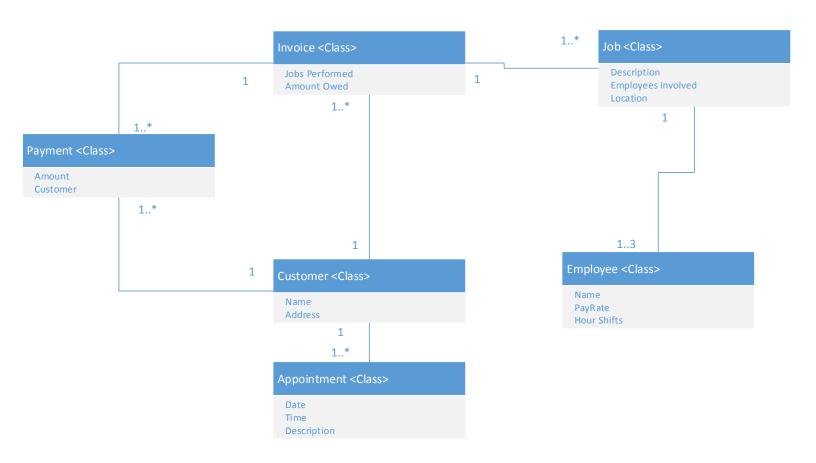
In this report, you will encounter our understanding and development of Unified Modelling Language (UML) diagrams and the programming language of VB.NET. In the first chapter, the report describes our first iteration and shows our output from this iteration, which includes our first diagrams and code. In the second and third chapters, the report describes the other two iterations and displays our improvements on our diagrams and code from criticism received during presentations in class. The fourth chapter sums up our thoughts on the project and software engineering as a whole. In the fifth chapter, the report will explain our more detailed roles and how we executed these roles as members of Team SPAM. For all of other documentation including peer evaluation forms please refer to the Appendices at the end of this report.

## **Chapter 1: Project Iteration 1**

# **Analysis**

### **Analysis Domain Model**

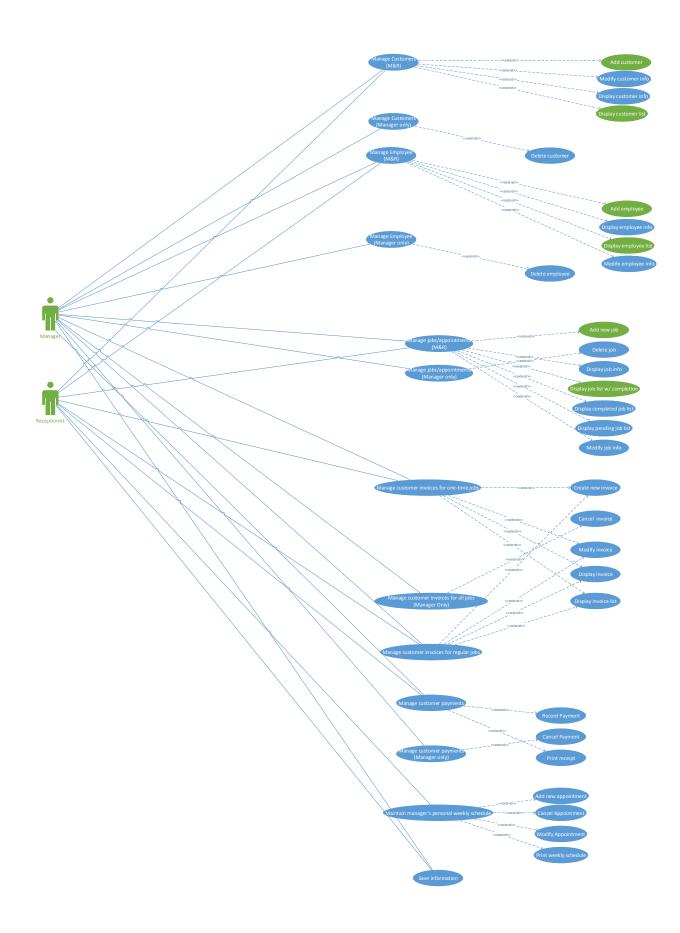
Our analysis domain model for Iteration 1 was the most high-level diagram we produced, as it attempts to model all of the classes in the problem domain in one go. We created this first domain model based upon the noun analysis and formation of candidate classes. Each conceptual entity class has a relationship with the other classes, and these connections are meant to outline the structure for the future code.



## Requirements

### Use Case Diagram

Note: In this use-case diagram, we covered all requirements for the project. This diagram contains all completed use cases in green ovals. These completed use cases were our tasks we focused on Iteration 1. We did not implement the generalization arrow for this iteration as we were inexperienced with use-case diagrams. The diagram is located on next page. To view the diagram at closer look, refer to our wiki page on Moodle.



### Use Case Scenarios

**Use-case: Add a new customer (1.a)** 

Actor(s): Manager, Receptionist

Goal: To have a manager or receptionist add a new customer into the system

Overview: The manager or receptionist accesses the system. They then enter the "add" section of the system. Then they go to "add customer" and enter all of the necessary customer info.

#### Typical course of events:

Actor Action System Response

1. Manger or receptionist accesses system

2. Goes to "add" section

3. Goes to "add customer" section5. Fills out all necessary information and submits4. Displays "add customer" form6. Verifies all info is filled out

7. Enters customer info system

#### Alternative courses:

2. User goes to the wrong section. Would have to go back a page and try again. (alternate)

- 3. User goes to "add job" or "add employee" instead of "add customer". Requires the user to go back a page and try again. (*alternate*)
- 5. User enters some wrong information about the customer. This will be caught by system in step 6. (*alternate*)
- 5. User forgets to submit form. (*alternate*)

#### Use-case: Display a list of all customers and their information (1.e)

Actor(s): Manager, Receptionist

Goal: To have a manager or receptionist display a complete list of customers and their information

Overview: The manager or receptionist accesses the system. They enter the "customer" section of the system. They then select the "display all" link on this page.

#### Typical course of events:

Actor Action System Response

- 1. Manager or receptionist accesses system
- 2. Goes to "customer" section
- 3. Clicks on "display all" link
  4. Displays list of all customers and info

#### Alternative courses:

- 2. User goes to the wrong section. Would have to go back and try again. (alternate)
- 3. User clicks on the wrong link. Would have to go back and try again. (alternate)

#### Use Case: Add a new employee (2.a)

Actor(s): Receptionist, Manager

Goal: Enter a new employees information into the system. This information includes the employees name, id, address, weekly schedule, pay-rate, etc.

Overview: The Receptionist or Manager accesses the system. They select the 'add' section. They then select the new employee section, and fill out the form boxes to enter in information about the employee.

Typical Course of Events:

Actor's Action System Response

- 1. The Receptionist or Manger goes to the 'add' section.
- 2. They should then go to the 'add new employee' section.
- 3. They then put that employees information into the correct sections, and submit it.

4. Verify that all the information has been entered And the correct number of digits has been entered correctly, i.e. for a phone number. The information is saved after it is verified.

#### Alternatives:

- Step 1. They choose the wrong section, and have to return to the home page.
- Step 2. They choose a different addition section, such as customer, and will have to return to the add page.
- Step 3,4. They enter information in the wrong field, for example if they were to put an id number into the name section, the system should catch clearly incorrect information such as this.
- Step 3,4. They forget to hit submit, and will have to reenter the information.

#### Use Case: Display a list of all employees with their information (2.d)

Actor(s): Receptionist, Manager

Goal: A list of all employees, including their information, is displayed on the screen.

Overview: The Receptionist or Manager goes to the employee section. They choose the 'display all' link, and a list of all employees with their information is displayed.

#### Typical Course of Events:

Actor's Actions

System Response

- 1. The Receptionist or Manger goes to the 'employee' section
- 2. They then select the 'display all' link.

3. The system displays a list of all employees with their information.

#### Alternative:

Step 1 They choose the wrong section, and have to return to the home page.

Step 2 They choose the wrong link, and must return to the employee section.

#### Use Case: Add/Register a new job (3.a)

Actor(s): Receptionist, Manager

Goal: Enter a job into the system so that employees can be dispatched to it.

Overview: The Receptionist or Manager accesses the system. They select the 'add' section. They then select the 'add new job' section. After that they are taken to a page where they can enter information such as location and description.

#### Typical Course of Events:

Actor's Action

System Response

- 1. The Receptionist or Manger goes to the 'add' section.
- 2. They should then go to the 'add new job' section.
- 3. They then put the proper information about the job into the

System, and then hit submit.

4. The information is saved.

#### Alternative:

Step 1. They choose the wrong section, and have to return to the home page.

Step 2. They choose a different addition section, such as customer, and will have to return to the add page.

Step 3,4. They forget to hit submit, and will have to reenter the information.

### Use Case: Display a list of all jobs with their information (3.d)

Actor(s): Receptionist, Manager

Goal: A list of all jobs, and their completion status, is displayed on the screen.

Overview: The Receptionist or Manager goes to the 'jobs' section. They choose the 'display all' link, and a list of all jobs with their completion status is displayed.

#### Typical Course of Events:

Actor Action System Response

- 1. The Receptionist or Manger goes to the 'jobs' section
- 2. They then select the 'display all' link.

3. The system displays a list of all jobs with their completion status.

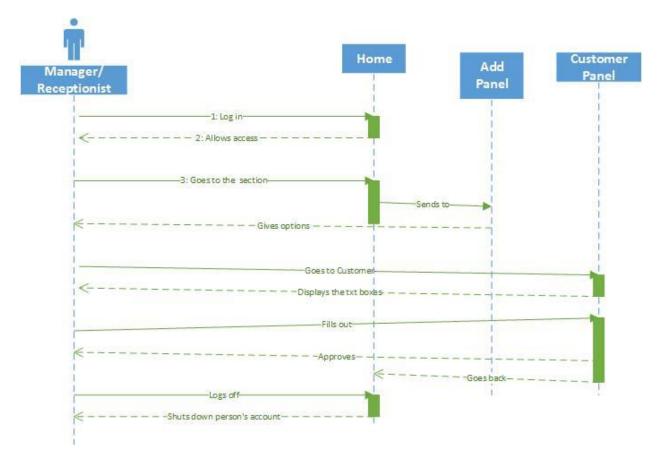
#### Alternative:

Step 1. They choose the wrong section, and have to return to the home page.

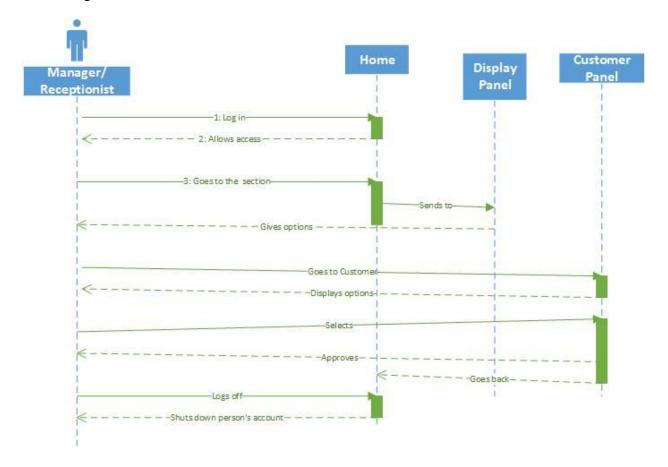
Step 2. They choose the wrong link, and must return to the employee section.

# High Level Sequence Diagrams

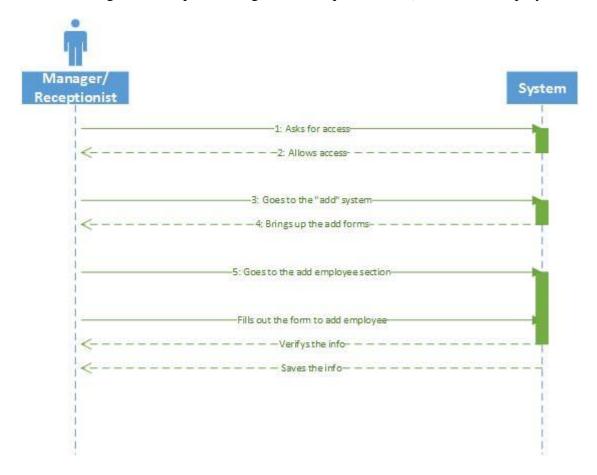
This is the High-level Sequence Diagram for Requirement 1a) Add a new customer



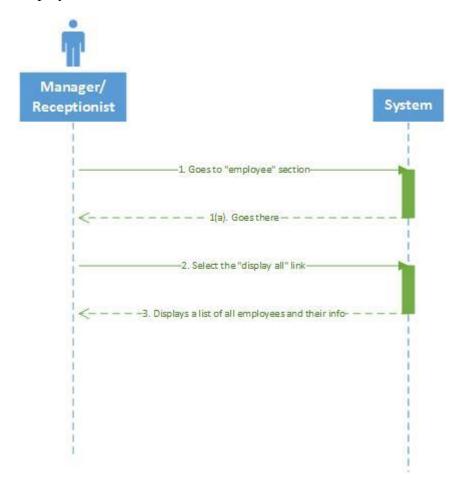
This is the High-level Sequence Diagram for Requirement 1e) Display/print information about an existing customer based on his/her id or name



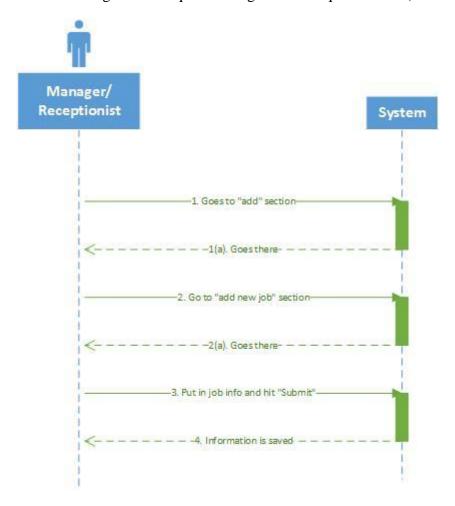
This is the High-level Sequence Diagram for Requirement 2a) Add a new employee



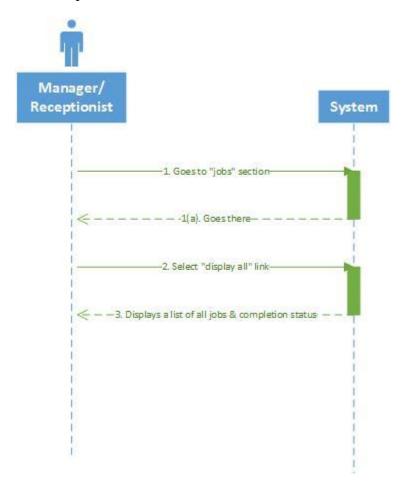
This is the High-level Sequence Diagram for Requirement 2d) Display/print a list of all employees with their information



This is the High-level Sequence Diagram for Requirement 3a) Add a new job



This is the High-level Sequence Diagram for Requirement 3d) Display/print a list of all jobs with their completion status



# CRC Cards

### Note:

We did not use entity classes in our first iteration, so the only classes that were implemented were boundary and controller classes that wrote directly to the appropriate text file. The following CRC Cards are our Iteration 1 Controller classes.

Add Customer < Controller>	
Responsibility	Collaborator
-Add Customer to an appropriate text file with customer attributes like ID, Address, and Name of Customer.	

Display Customers < Controller>	
Responsibility	Collaborator
-Display all customers that were added to the text file by the Add Customer Controller.	

Add Employee <controller></controller>	
Responsibility	Collaborator
-Add employee to an appropriate text file with employee attributes like hours for the week, ID, and pay rate.	

Display Employee <controller></controller>	
Responsibility	Collaborator
-Display all employees that were added to the text file by the Add Employee Controller.	

Add Job <controller></controller>	
Responsibility	Collaborator
-Add Job to an appropriate text file with job attributes like ID, Date, and Description of Job.	

Display Job <controller></controller>	
Responsibility	Collaborator
-Display all jobs that were added to the text file by the Add Job Controller.	

### High-Level Analysis Class Diagram

At this point in Iteration 1, we did not develop a full analysis class diagram that included all necessary boundaries, controllers, and entities. For a high-level class diagram modeling the fully functioning system, covering all requirements, please see our Iteration 1 domain model.

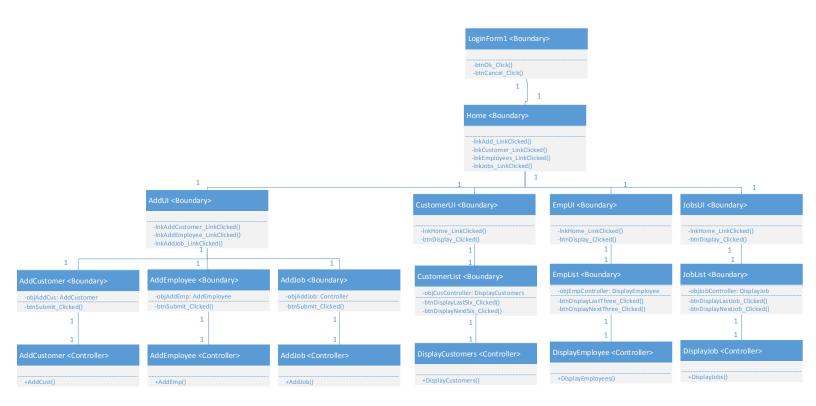
## Package Diagrams for Requirements

Because we did not have a complete analysis class diagram at this point in Iteration 1, we could not organize all of our classes in package form. For a package diagram covering all of the requirements from Iteration 1, please see our Iteration 1 design package diagram.

## **Design**

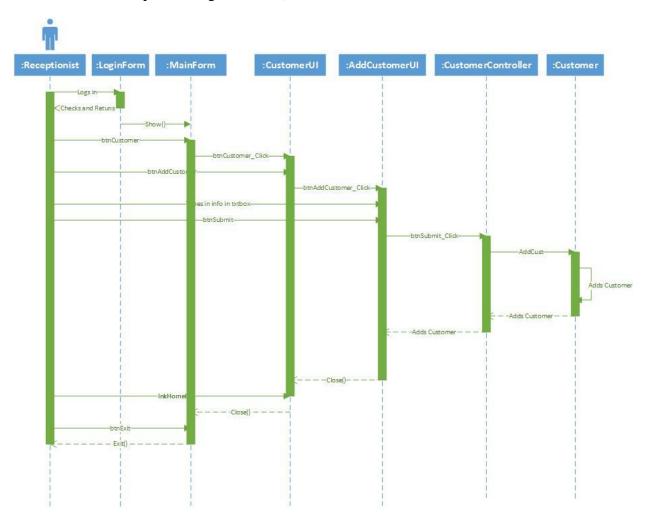
### Detailed Design Class Diagram

Our detailed class diagram for Iteration 1 is two-layered. The first layer is composed of our boundary classes, each of which has links to the corresponding forms. The bottom-most layer of boundaries has buttons which trigger the controllers. Notice the separate controller classes used for each individual function, as we consolidate these in future iterations. For a closer look at this diagram, please see our Wiki.

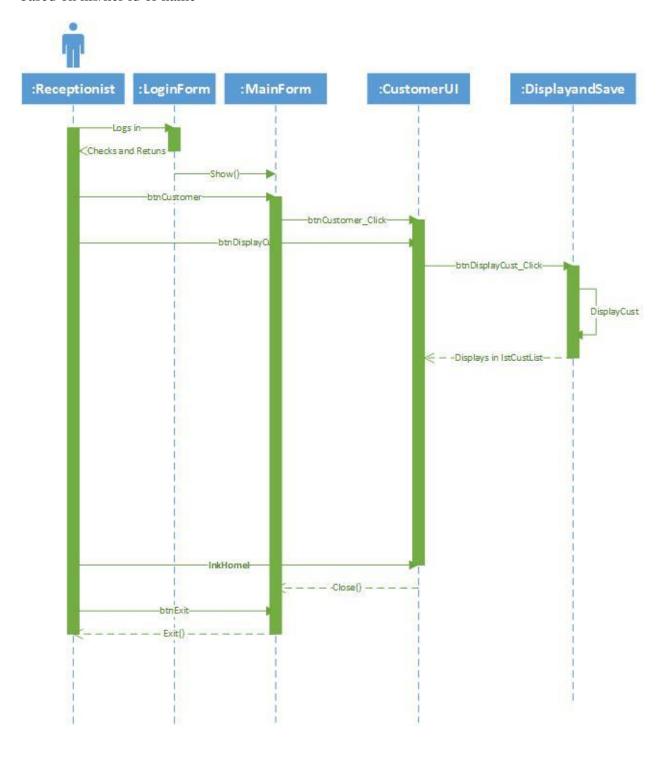


# **Detailed Interaction Diagrams**

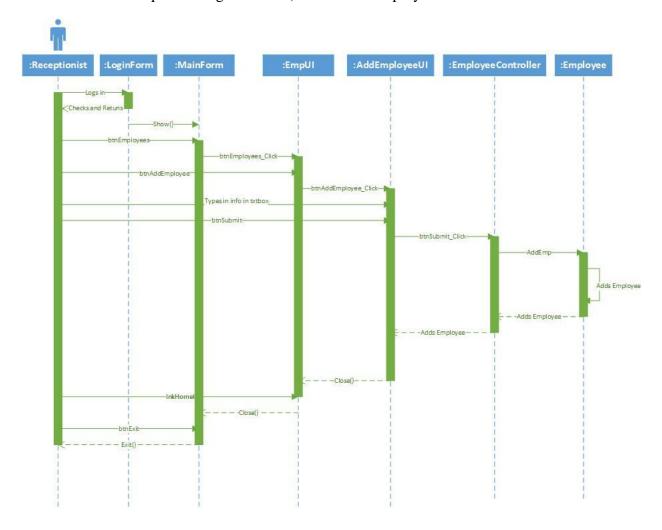
This is a detailed sequence diagram for 1a) Add a new customer



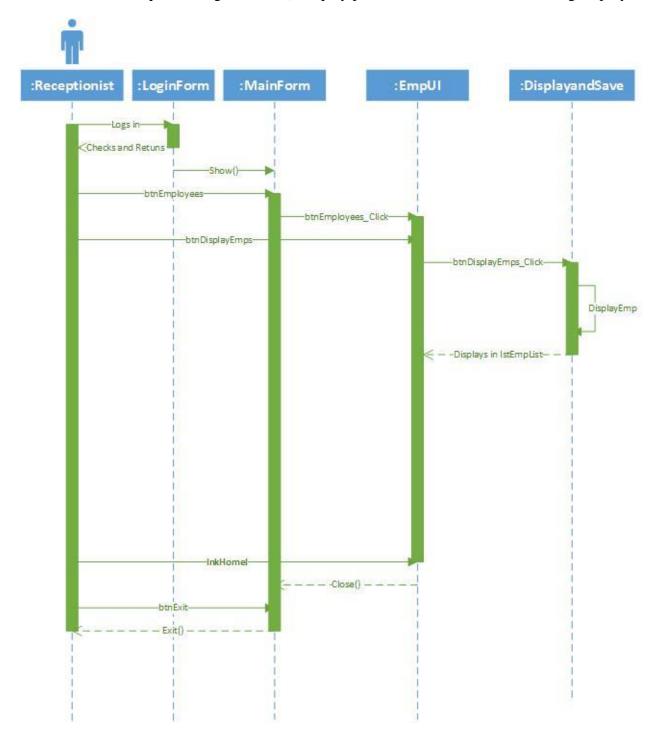
This is a detailed sequence diagram for 1e) Display/print information about an existing customer based on his/her id or name



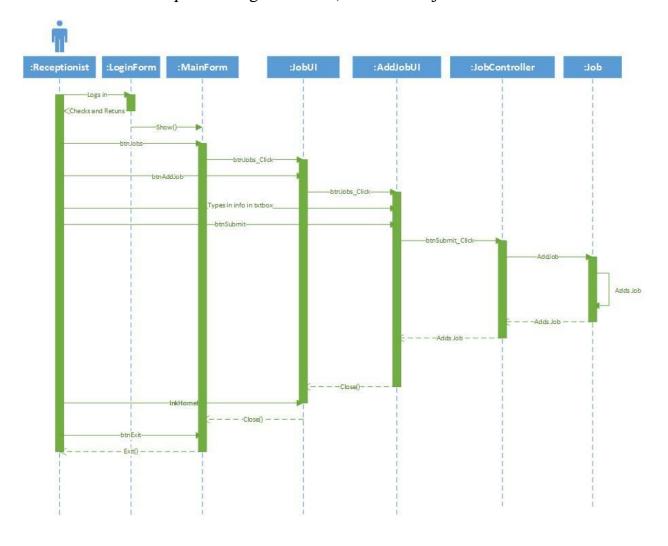
### This is a detailed sequence diagram for 2a) Add a new employee



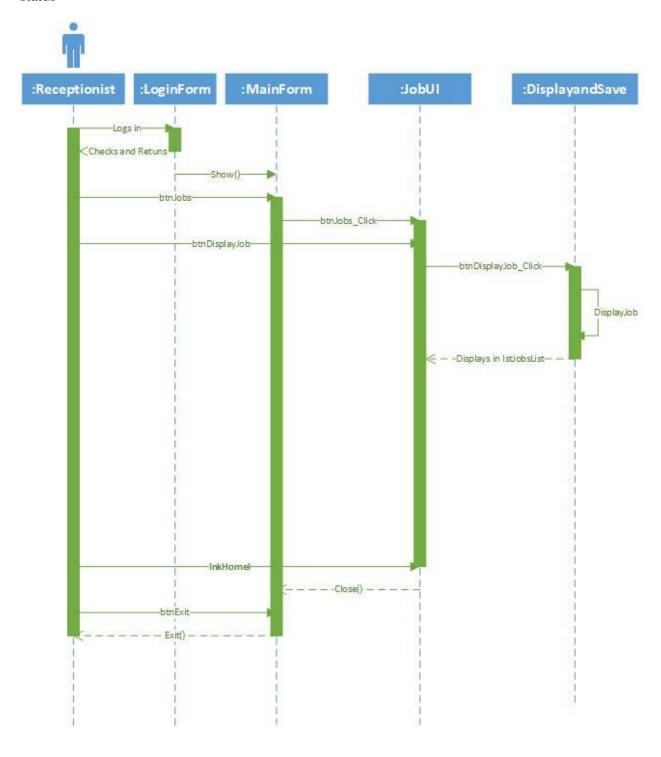
This is a detailed sequence diagram for 2d) Display/print information about an existing employee



# This is a detailed sequence diagram for 3a) Add a new job

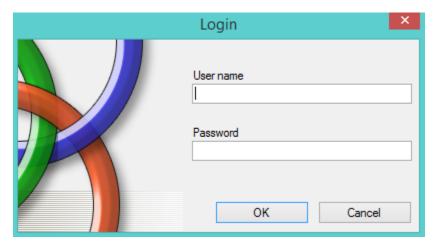


This is a detailed sequence diagram for 3d) Display/print a list of all jobs with their completion status



# Overall Design for GUI

### This is where a user logins in



### Home Menu

This is where a user navigates the system



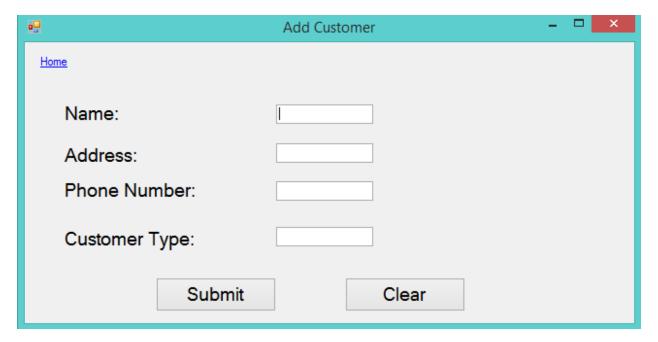
### Add Page

A user would go here to add anything



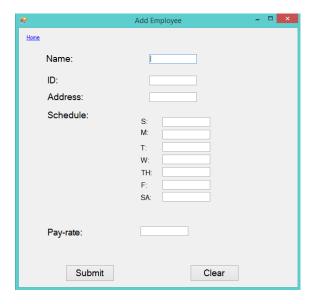
## Add Customer Page

This is the form where you add a customer



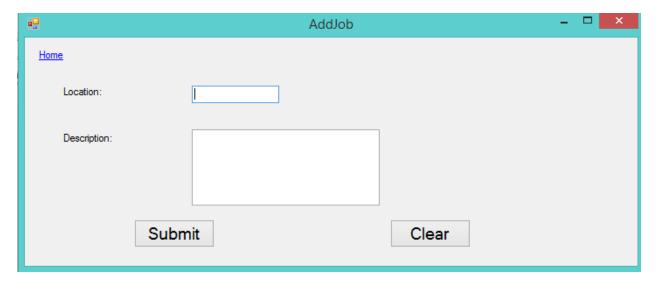
## Add Employee Page

This is the form where a user adds an employee



## Add Job Page

This is the form where a user adds a job



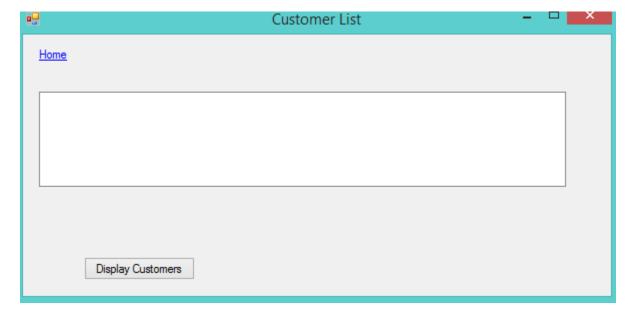
## Customer Page

This is where a user would display the customers



## Customer List Page

This is the page where the customers are displayed



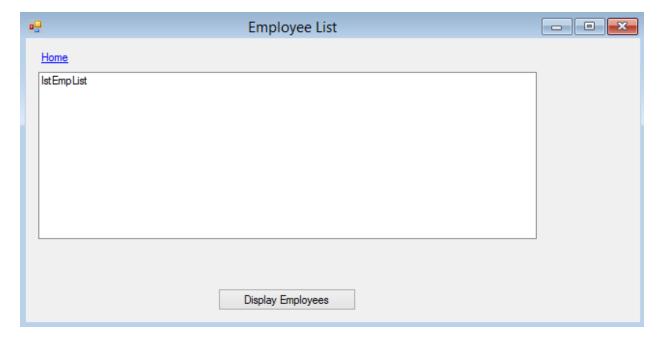
## Employee Page

This is the page where the employee would go to see all the employees



## Employee List Page

This is the page where the employees are displayed



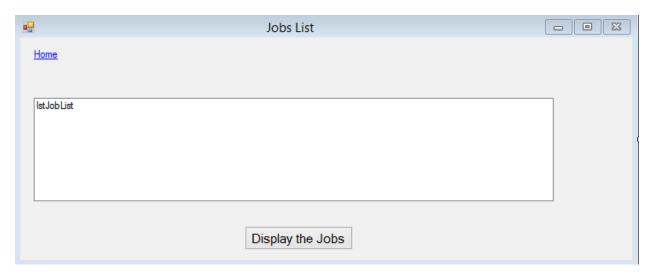
## Jobs Page

This is the page where a user would find the jobs to display



## Jobs List Page

This is the page where the jobs are displayed



## Package Diagrams for Design Organization

The package diagram below shows how our classes were organized (i.e. by class type). The top folder contains all of our boundary classes, which points to the second layer of controller classes. This boundary to controller relationship was all that we implemented in Iteration 1, and the packaging reflects that. For a closer look at this diagram, please check Iteration 1 package diagram on our Google Drive



## **Implementation**

### Tested Code

We do not have our tested code from this iteration because we used the same Visual Basic file, overwriting the old code with our updated code. It is important to note that in this iteration, we did not implement entity classes. Entity classes were not needed because our lists held all of the information associated with each class. In general, our code was modeled in parallel with our design package diagram and design class diagram from this iteration, both of which were previously listed.

## Package Diagrams for Code Organization

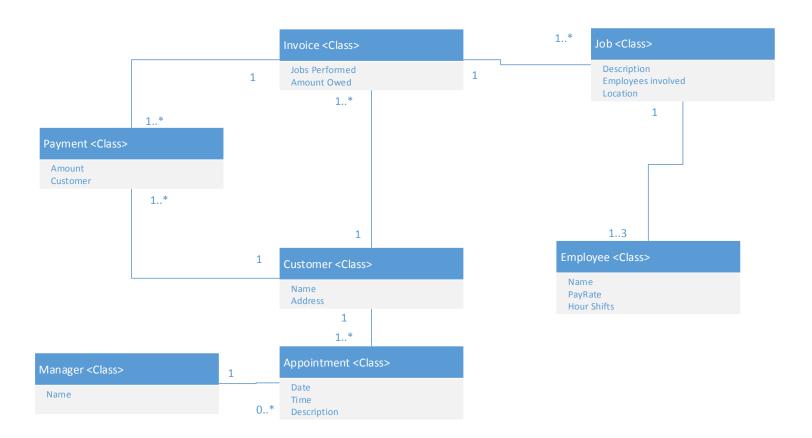
Our package diagram for Code Organization is identical to our design package diagram. See Iteration 1 design package diagram.

## **Chapter 2: Project Iteration 2**

## **Analysis**

## **Analysis Domain Model**

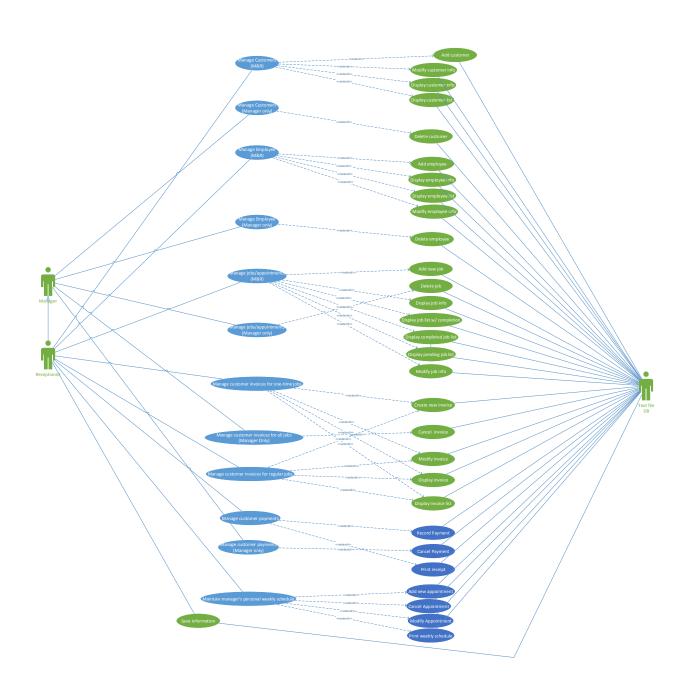
Our analysis domain model for Iteration 2 was very similar to our model from Iteration 1. There were not many changes needed because we still had a good plan for how our classes were going to interact. One modification we did make was an addition of a Manager class. Although we did not implement the Manager as a class in our final code, we still added the Manager class to the model for design purposes.



## Requirements

## **Use-Case Diagram**

Note: In iteration 2, we improved our use-case diagram greatly by adding the generalization for our two actors. This reduced the amount of lines and confusion of our diagram as the manager does everything the receptionist can do and more. Also, we updated our completed use cases to match our progress so far in the project and correlates directly with the software. The last update to this use-case diagram is the addition of the back end of writing to a text file. In our final use-case diagram, the only update is the completion of all requirements. To view the diagram at closer look, refer to our wiki page on Moodle.



### <u>Use Case Scenarios</u>

**Use Case: Delete existing Customer (1.b)** 

Actor(s): Manager

Goal: Remove an existing customer from the database

Overview: The manager should be able to remove the data about an existing customer if it is no longer needed.

### Typical Course of Events:

Actor Action

- 1. The manager logs into the system 2. The system checks the credentials
- 3. They then go to the Customer section
- 4. They then choose the delete customer link
- 5. They choose which customer to delete

6. The chosen customer is removed

System Response

- 1-2. They provide incorrect information and will have to reattempt
- 3. They go to a section different than the Customer section; they will have to return to the home page.
- 4. They choose a different link on the Customer page, they will have to return to the customer.
- 5. They chose an invalid customer to remove, and are notified that they have done so and will then have to enter valid information.

### Use Case: Modify information about an existing customer (1.c)

Actor(s): Receptionist, Manager

Goal: Edit the information stored about an existing customer

Overview: The manager/receptionist should be able to choose a customer, and then edit information about them.

### Typical Course of Events:

Actor Action

System Response

- 1. They log in
- 3. They then go to the Customer page
- 4. They then choose the modify customer option
- 5. They choose which customer to modify, and change whatever information they want

6. These changes are saved to the database.

2. The System checks their credentials

- 1-2. They provide incorrect information and will have to reattempt
- 3. They go to a section different than the Customer section; they will have to return to the home page.
- 4. They choose a different link on the Customer page, they will have to return to the customer.
- 5. They choose an invalid customer to modify, they will be notified. They will then have to choose a correct customer.

# Use Case: Display/print information about an existing customer based on his/her id or name (1.d)

Actor(s): Receptionist, Manager

Goal: Display /print information about an existing customer using their id or name

Overview: After choosing a customer by entering their name or id, all of that specific customer's information should be displayed.

### Typical Course of Events:

Actor Action System Response

1. They log in

2. Their credentials are validated.

- 3. They go to the customer page
- 4. They then go to the display page.
- 5. They choose the display individual option, and enter a name or id.
- 6. The system displays the correct customer.

- 1-2. They provide incorrect information and will have to reattempt
- 3. They go to a section different than the Customer section; they will have to return to the home page.
- 4. They choose a different link on the Customer page, they will have to return to the customer page.
- 5. They enter an invalid name or id, they will be prompted that they have done so. They should then enter the correct information.

### Use Case: Delete an existing employee (2.b)

Actor(s): Manager

Goal: Remove an existing employee from the database

Overview: The manager has the option to delete an employee from the database.

### Typical Course of Events:

**Actor Action** System Response

1. They log in

2. Their credentials are validated.

- 3. They go to the employee page
- 4. They choose the delete employee option
- 5. They then choose the employee to delete

6. The system the removes that employee from the database

#### Alternative courses:

- 1-2. They provide incorrect information and will have to reattempt
- 3. They go to a section different than the Employee section; they will have to return to the home
- 4. They choose a different link on the Employee page, they will have to return to the employee page.
- 5. They choose an invalid employee, they are prompted that they have done so. They then can enter the correct information.

### Use Case: Display print information about an existing employee (2.c)

Actor(s): Receptionist, Manager

Goal: Display the information about an existing employee

Overview: The manager/receptionist choose a specific employee, and the system displays their information.

### Typical Course of Events:

Actor Action System Response

- 1. They log in
- 3. They go to the employee page
- 4. They choose the Display employees link
- 5. They choose the display individual option,

and indicate which employee they want

6. Their information is displayed

2. Their credentials are validated

- 1-2. They provide incorrect information and will have to reattempt
- 3. They go to a section different than the Employee section; they will have to return to the home page.
- 4. They choose a different link on the Employee page, they will have to return to the employee
- 5. They choose an invalid employee, they are prompted that they have done so. They then can enter the correct information.

#### **Use Case: Delete/Cancel Job(3.b)**

Actor(s): Manager

Goal: Delete a job form the database that has been cancelled.

Overview: The manager can choose a job to remove form the database.

### Typical Course of Events:

Actor Action System Response

- 1. They log in 2. Their credentials are validated
- 3. They go to the Job page
- 4. They choose the delete job link
- 5. They choose a job they would like to be deleted 6. The job is removed from the database

#### Alternative courses:

- 1-2. They provide incorrect information and will have to reattempt
- 3. They go to a section different than the Job section; they will have to return to the home page.
- 4. They choose a different link on the Job page, they will have to return to the Job page.
- 5. They choose an invalid job, they are prompted that they have done so. They then can enter the correct information.

### Use Case: Print the status of a job (3.c)

Actor(s): Receptionist, Manager Goal: Display the status of job

Overview: The Receptionist/Manager should be able to choose a job and see its completion status.

### Typical Course of Events:

Actor Action System Response

1. They log in

- 3. They go to the Jobs page
- 4. They go to the Display Jobs page
- 5. They choose the individual option, and 6. The information is displayed. then choose a job to display.

### Alternative courses:

- 1-2. They provide incorrect information and will have to reattempt
- 3. They go to a section different than the Job section; they will have to return to the home page.

2. Their credentials are validated

- 4. They choose a different link on the Job page, they will have to return to the Job page.
- 5. They choose an invalid job, they are prompted that they have done so. They then can enter the correct information.

### Use Case: Display/print a list of all completed jobs (3.e)

Actor(s): Receptionist, Manager

Goal: To display the list of completed jobs in the system

Overview: The receptionist/manager should be able to enter the system and display the list of all completed jobs

### Typical Course of Events:

Actor Action System Response

1. They log in 2. Their credentials are validated

3. They go to the Jobs page

4. They go to the Display Jobs page

5. They choose to display jobs by completion 6. The completed jobs are displayed

#### Alternative courses:

1-2. They provide incorrect information and will have to reattempt.

- 3. They go to a section different than the Job section; they will have to return to the home page.
- 4. They choose a different link on the Job page, they will have to return to the Job page.

### Use Case: Display/print a list of all pending jobs (3.f)

Actor(s): Receptionist, Manager

Goal: To display a list of all pending jobs in the system

Overview: The receptionist/manager should be able to enter the system and display a list of all pending jobs

### Typical Course of Events:

Actor Action System Response

1. They log in 2. Their credentials are validated

3. They go to the Jobs page

4. They go to the Display Jobs page

5. They choose to display jobs by pending status 6. The pending jobs are displayed

- 1-2. They provide incorrect information and will have to reattempt.
- 3. They go to a section different than the Job section; they will have to return to the home page.
- 4. They choose a different link on the Job page, they will have to return to the Job page.

#### **Use Case: Create a new invoice (4.a)**

Actor(s): Receptionist, Manager

Goal: To create a new invoice and put it in the database

Overview: The receptionist/manager should be able to access the system and create a new invoice.

### Typical Course of Events:

Actor Action System Response

- 1. They log in 2. Their credentials are validated
- 3. They go to the Invoice page
- 4. They choose to create new invoice
- 5. All of the invoice information is entered
- 6. The invoice is saved 7. The invoice is entered into the system

#### Alternative courses:

- 1-2. They provide incorrect information and will have to reattempt.
- 3. They go to a section different than the Invoice section; they will have to return to the home page.

### **Use Case: Cancel an existing invoice (4.b)**

Actor(s): Manager

Goal: To cancel an existing invoice

Overview: The manager should be able to access the system and cancel an existing invoice in the system.

### Typical Course of Events:

Actor Action System Response

1. They log in 2. Their credentials are validated

3. They go to the Invoice page

4. They search for a specific invoice by ID

5. They choose to cancel the invoice 6. The invoice is cancelled

- 1-2. They provide incorrect information and will have to reattempt.
- 3. They go to a section different than the Invoice section; they will have to return to the home page.
- 4. The wrong Invoice ID is entered. They can always search again.

### **Use Case: Modify an existing invoice (4.c)**

Actor(s): Receptionist, Manager

Goal: To modify the info in a current invoice

Overview: The receptionist/manager should be able to access the system and modify the information in an existing invoice.

### Typical Course of Events:

Actor Action System Response

1. They log in 2. Their credentials are validated

3. They go to the Invoice page

4. They search for an invoice by ID

5. They choose to edit the invoice

6. They enter the new info and save 7. The invoice is re-entered into the system

#### Alternative courses:

1-2. They provide incorrect information and will have to reattempt.

- 3. They go to a section different than the Invoice section; they will have to return to the home page.
- 4. The wrong Invoice ID is entered. They can always search again.

### **Use Case: Display/print an existing invoice (4.d)**

Actor(s): Receptionist, Manager

Goal: To display an individual existing invoice

Overview: The receptionist/manager should be able to access the system and display or print an existing invoice.

### Typical Course of Events:

Actor Action System Response

1. They log in 2. Their credentials are validated

3. They go to the Invoice page

4. They search for an Invoice by ID

5. They choose to print/display Invoice 6. Invoice is displayed

- 1-2. They provide incorrect information and will have to reattempt.
- 3. They go to a section different than the Invoice section; they will have to return to the home page.
- 4. The wrong Invoice ID is entered. They can always search again.

### Use Case: Display/print a list of all invoices and their payment status (4.e)

Actor(s): Receptionist, Manager

Goal: To display a list of all invoices, along with their payment status

Overview: The receptionist/manager should be able to access the system and display a full list of invoices and their payment status

### Typical Course of Events:

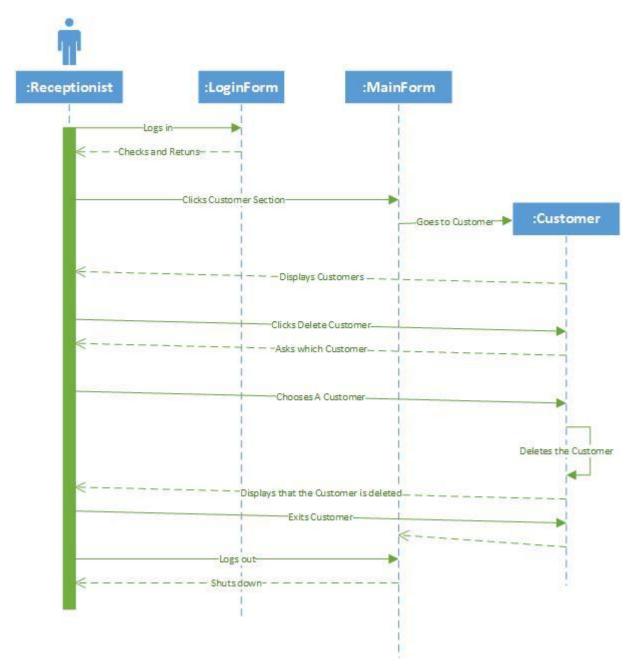
Actor Action System Response

- 1. They log in 2. Their credentials are validated
- 3. They go to the Invoice page
- 4. They choose to display all invoices 5. All invoices are displayed

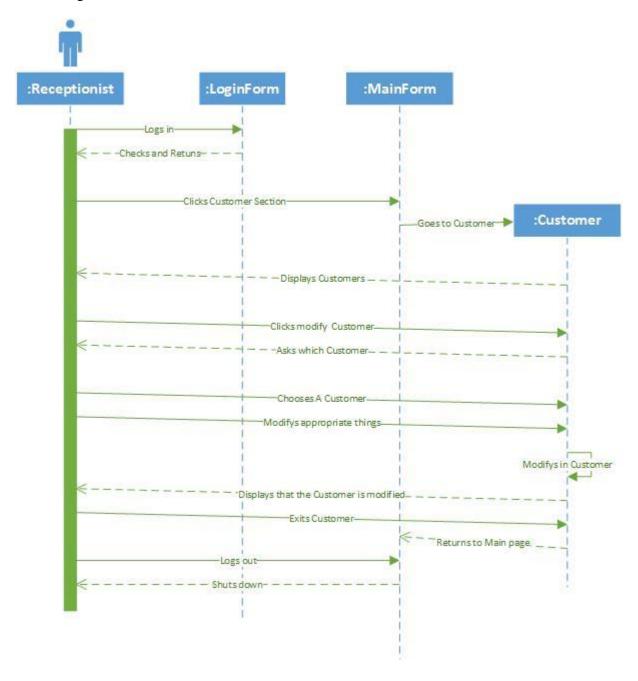
- 1-2. They provide incorrect information and will have to reattempt.
- 3. They go to a section different than the Invoice section; they will have to return to the home page.

## High-Level Sequence Diagram

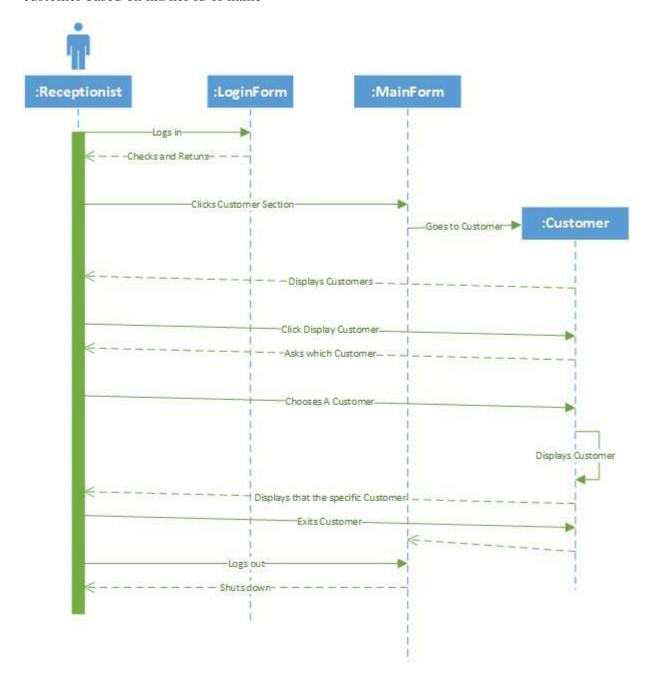
This is the High-level Sequence Diagram for Requirement 1b) Delete an existing customer



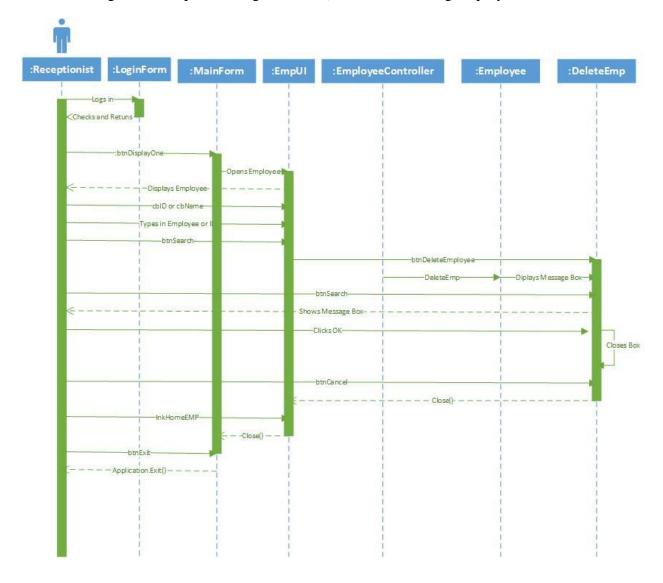
This is the High-level Sequence Diagram for Requirement 1c) Modify information stored about an existing customer



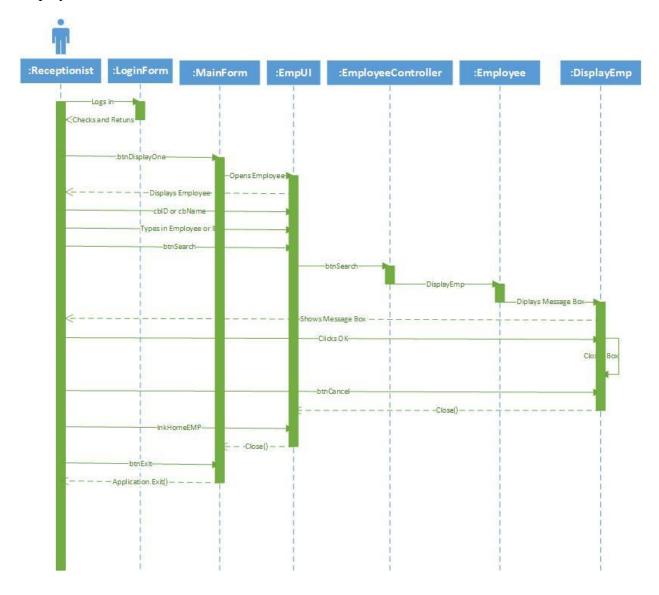
This is the High-level Sequence Diagram for 1d) Display/print information about an existing customer based on his/her id or name



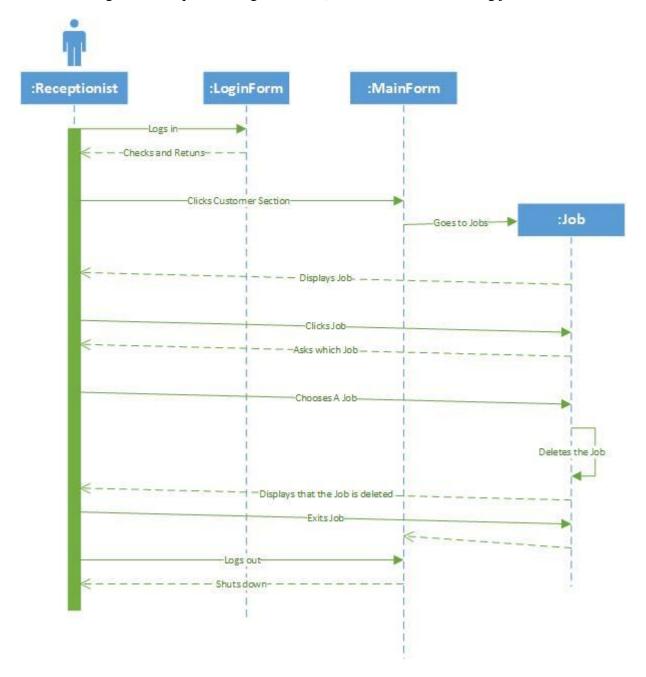
## This is the High-level Sequence Diagram for 2b) Delete an existing employee



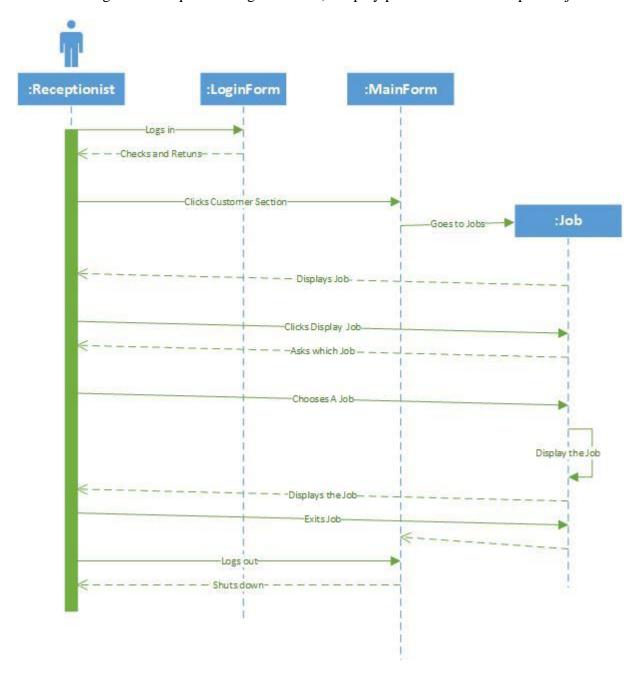
This is the High-level Sequence Diagram for 2c) Display/print information about an existing employee



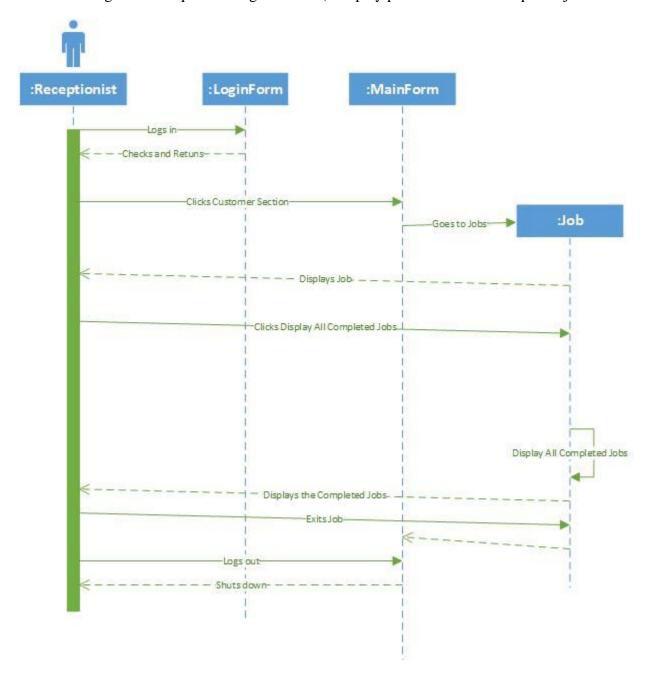
This is the High-level Sequence Diagram for 3b) Delete/cancel an existing job



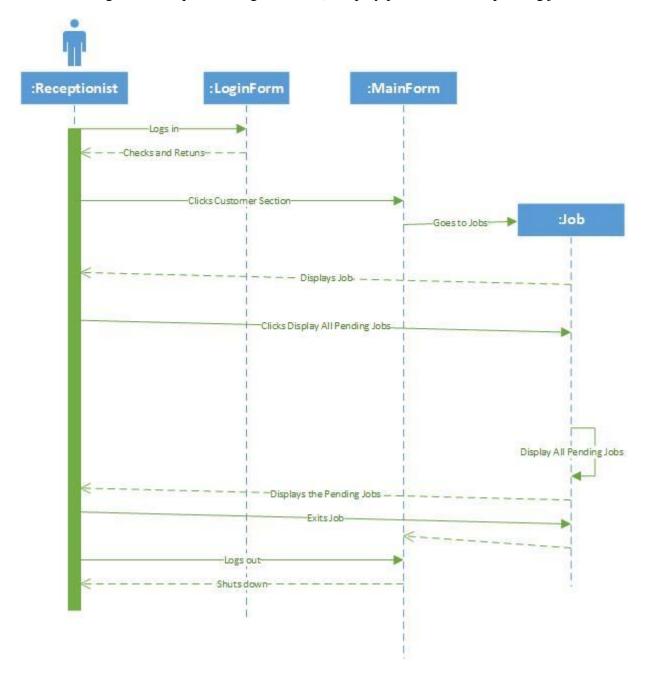
This is the High-level Sequence Diagram for 3c) Display/print the status of a specific job



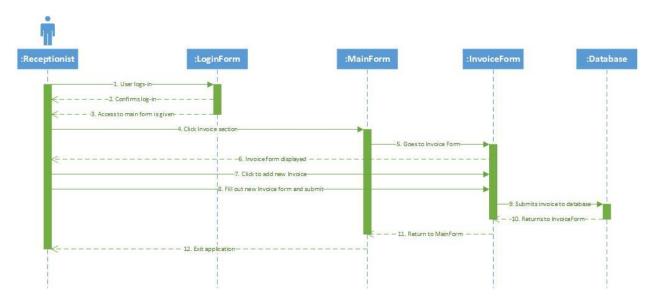
This is the High-level Sequence Diagram for 3e) Display/print a list of all completed jobs



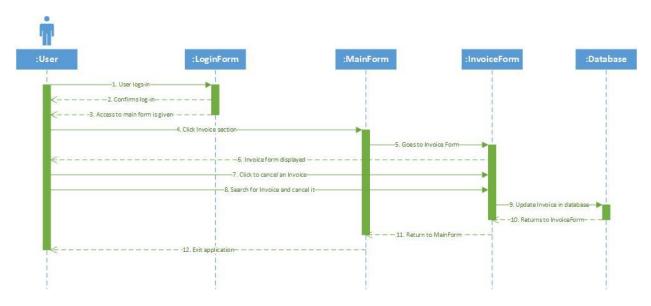
This is the High-level Sequence Diagram for 3f) Display/print a list of all pending jobs



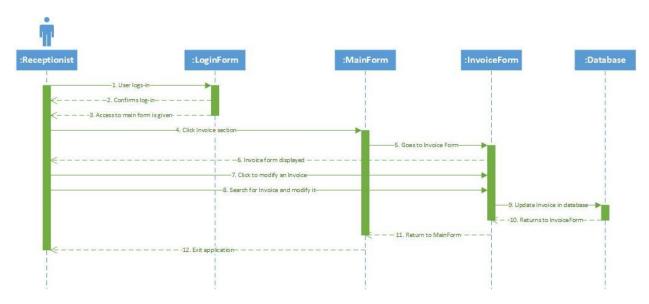
## This is the High-level Sequence Diagram for 4a) Create a new invoice



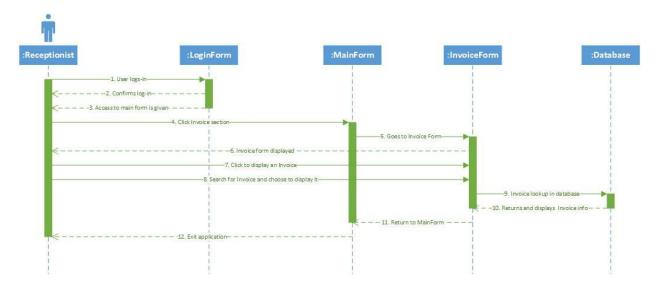
## This is the High-level Sequence Diagram for 4b) Cancel an existing invoice



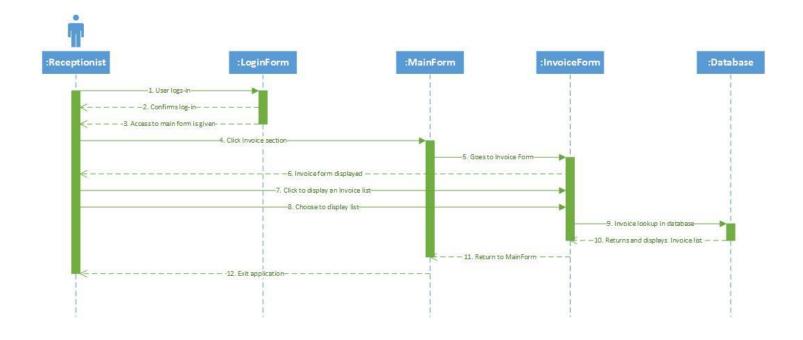
## This is the High-level Sequence Diagram for 4c) Modify an existing invoice



## This is the High-level Sequence Diagram for 4d) Display/print an existing invoice



This is the High-level Sequence Diagram for 4e) Display/print a list of all invoices and their payment status



## CRC Cards

### Note:

In this iteration, we developed our back end of our software by including our entities, so that we could write objects to the text files and add objects to list boxes. Also, we redesigned our controller classes to more generic controllers with more functions for a single entity.

Customer <entity></entity>	
Responsibility	Collaborator
Provide Customer Info (Name, Phone, Address, Repeat, ID)	

Job <entity></entity>	
Responsibility	Collaborator
Store job info (When, Where, ID, Employees Assigned)	Employee

Invoice <entity></entity>	
Responsibility	Collaborator
Store invoice info like customer	Customer, Job
ID, Job ID, and whether it is paid	
or not	

Employee <entity></entity>	
Responsibility	Collaborator
Provide information about employee	

CustomerController <controller></controller>	
Responsibility	Collaborator
Add Customer	Customer
Load Customer	Customer
Check ID if exists	Customer
Modify Customer	Customer
Delete Customer	Customer
Display Customer	Customer

EmployeeController <controller></controller>	
Responsibility	Collaborator
Add Employee	Customer, Employee
Load Employee	Employee
Check ID if exists	Customer, Employee
Modify Employee	Customer, Employee
Delete Employee	Employee
Display Employee	Employee

InvoiceController <controller></controller>	
Responsibility	Collaborator
-Add Invoice	Customer, Job, Invoice
-Load Invoice	Job
-Edit Invoices when modifying or adding	Job, Invoice
Jobs	
-Check to see if IDs exist and get IDs	Customer, Job, Invoice
-Apply Payments to Invoices	Customer, Invoice, Job
-Delete Invoice	Invoice
-Display Invoices As All or One	Invoice
-Create Invoice ID	Invoice

JobController < Controller>	
Responsibility	Collaborator
-Add Job	Customer, Employee, Job, Invoice
-Load Jobs	Job
-Check to see if ID exists for customer and employee	Customer, Employee
-Modify Job	Customer, Employee, Job, Invoice
-Delete Job	Job
-Display All Jobs, a Job, or jobs in a week	Job
-check to see what invoices are worked on	
for the week	Job, Invoice

## High-Level Analysis Class Diagram

At this point in Iteration 2, we did not develop a full analysis class diagram that included all necessary boundaries, controllers, and entities. However, our detailed class diagram (shown on the next page) for this iteration does show all necessary boundaries, controllers, and entities up to this point.

## Package Diagrams for Requirements

Because we did not have a complete analysis class diagram at this point in Iteration 1, we could not organize all of our classes in package form. For a package diagram covering all of the requirements from Iteration 2, please see our Iteration 2 design package diagram.

## **Design**

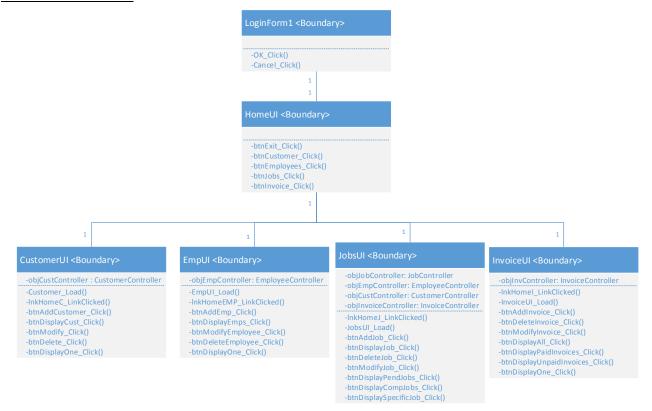
## Detailed Design Class Diagram

Our detailed class diagram for Iteration 2 is broken up over the next 5 pages. For a complete look at our full class diagram, please refer to our Wiki. The first class posted is our Display and Save system class. This class is instantiated throughout our controllers, as information is displayed and saved automatically in a majority of our List Boxes. Our outer boundaries are the first few forms that the user encounters, and much GUI design went into those forms. From there, the diagram is broken down by entity class, showing all three layers of the architecture.

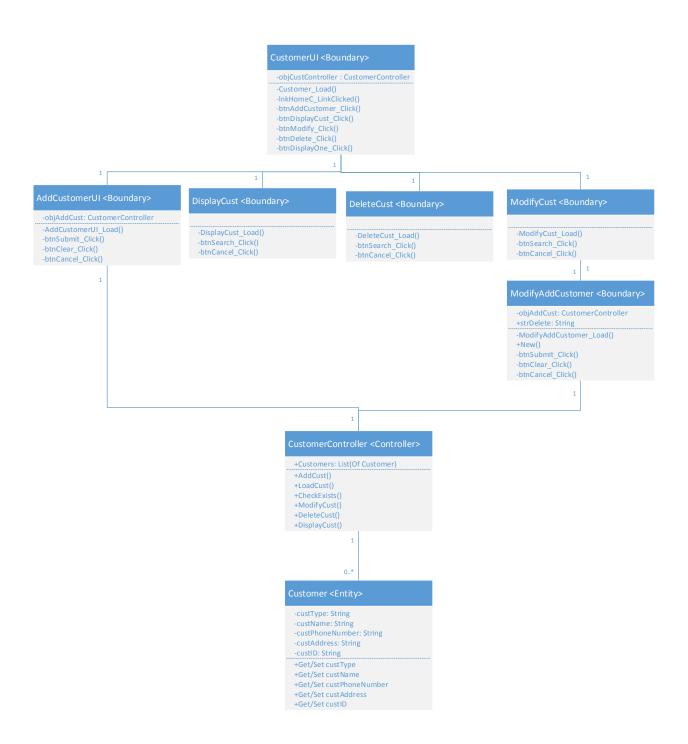
## **System Class**

## DisplayandSave <System> +SubmitCust() +DisplayCust() +LoadCust() +deleteCust() +SubmitEmp() +DisplayEmp() +LoadEmp() +deleteEmp() +SubmitJob() +DisplayJob() +LoadJob() +DeleteJob() +SubmitInvoice() +DisplayInvoice() +LoadInvoice() +DeleteInvoice()

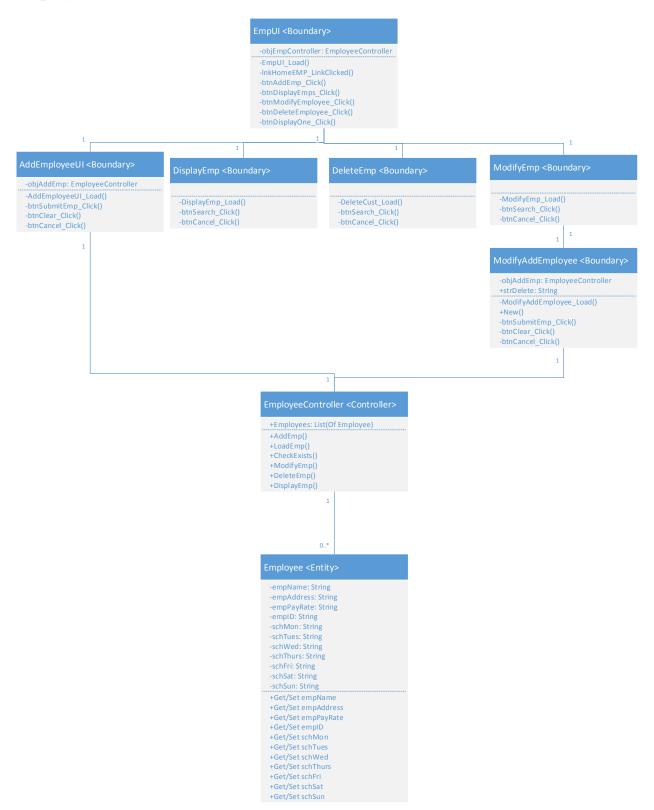
# **Outer Boundaries**



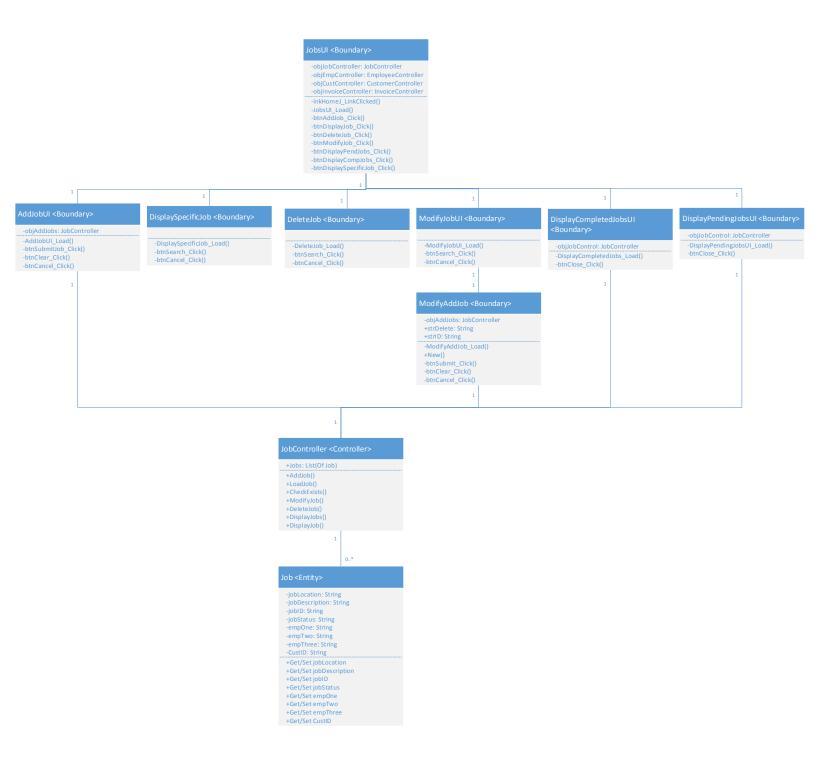
# **Customer Classes**



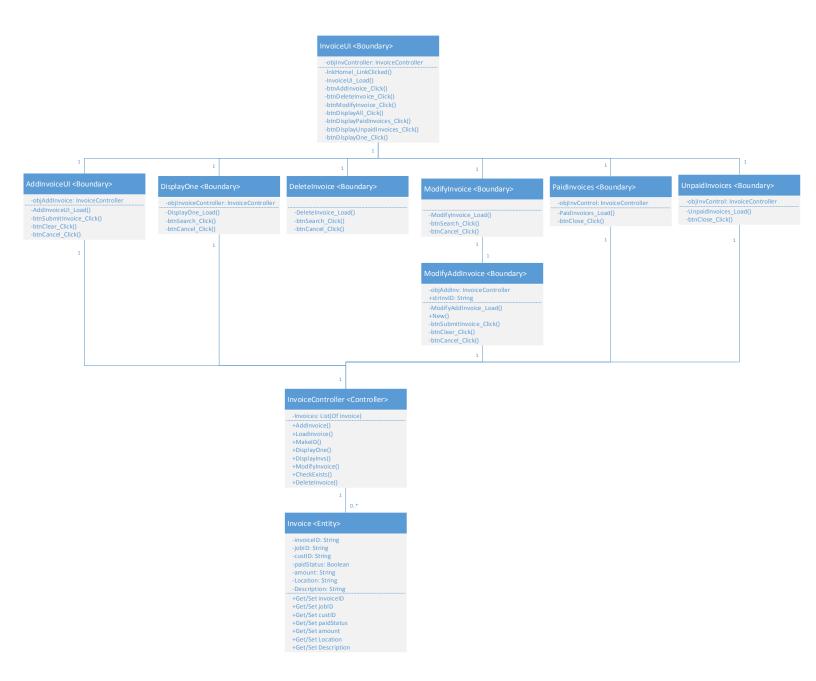
# **Employee Classes**



# Jobs Classes

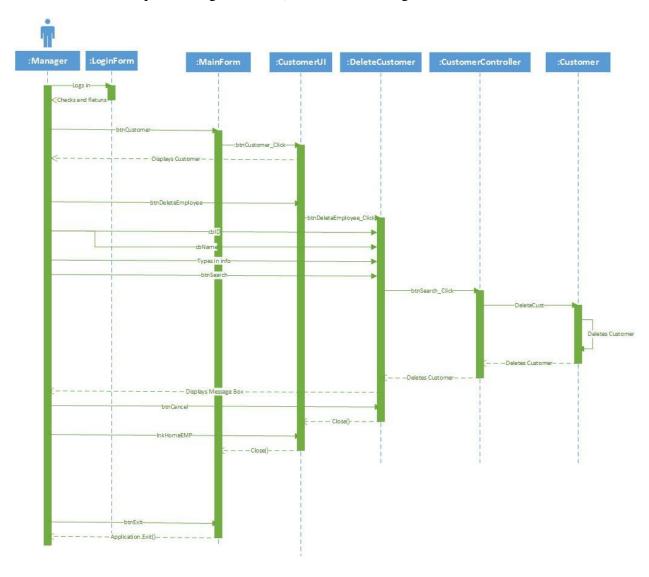


# **Invoice Classes**

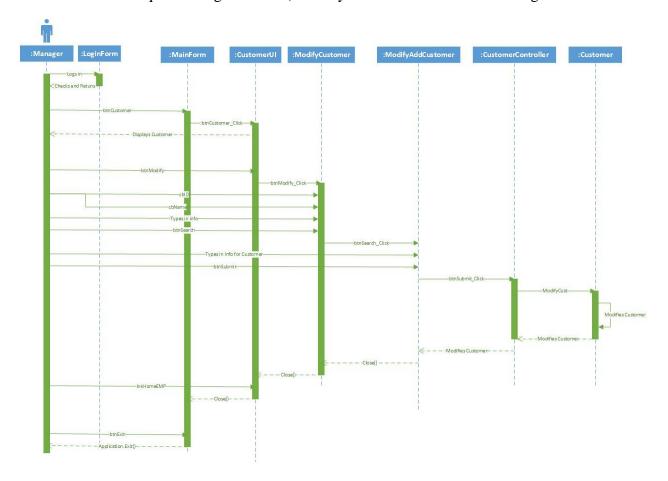


# Interaction Diagrams

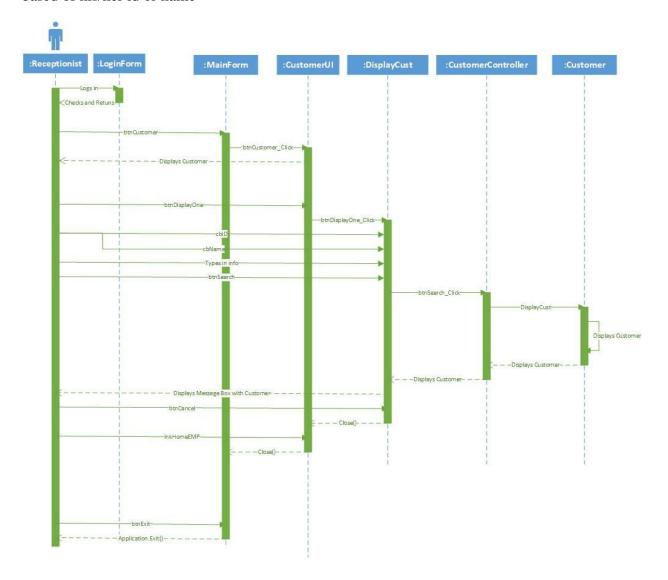
This is a detailed sequence diagram for 1b) Delete an existing customer



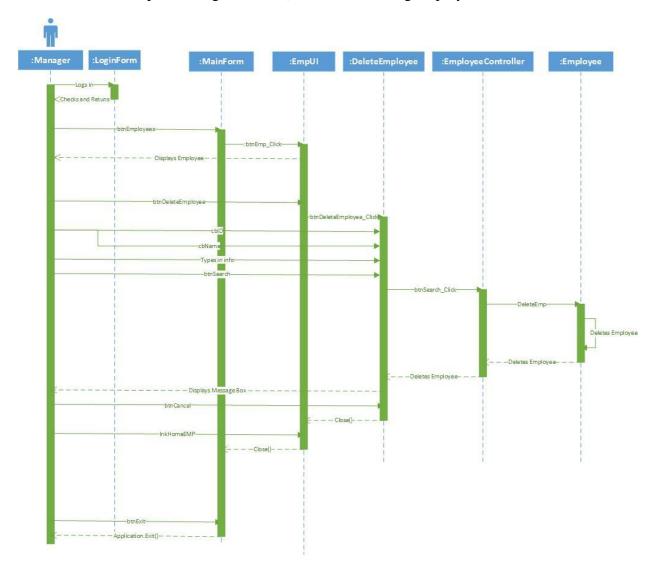
# This is a detailed sequence diagram for 1c) Modify information about an existing customer



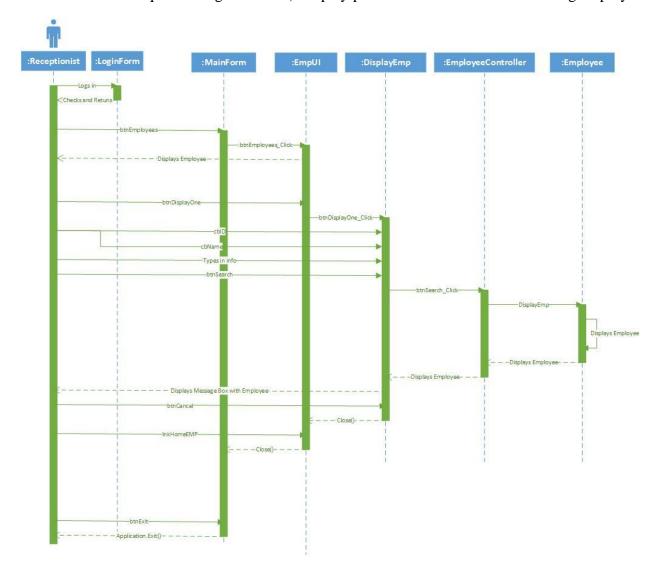
This is a detailed sequence diagram for 1d) Display/print information about an existing customer based of his/her id or name



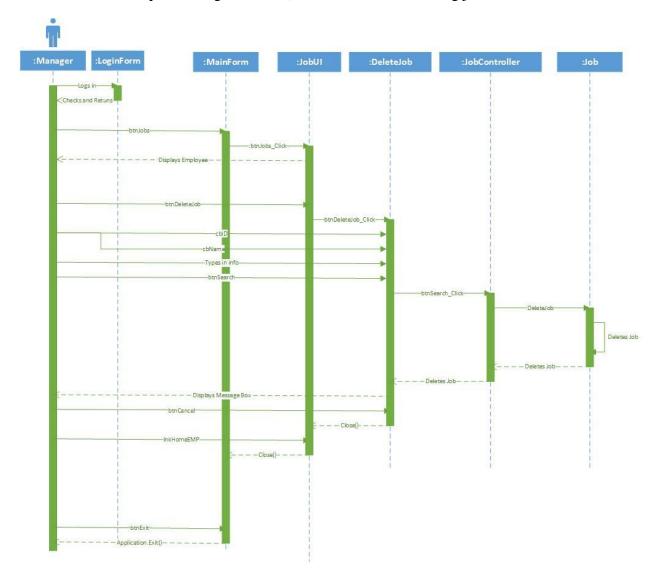
# This is a detailed sequence diagram for 2b) Delete an existing employee



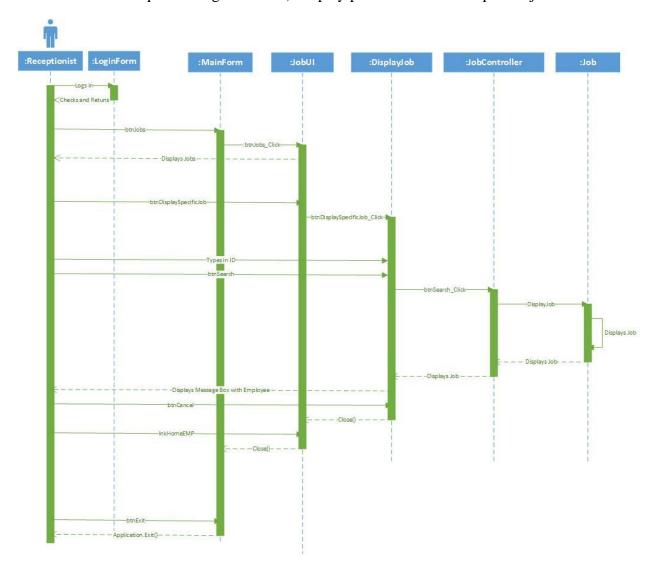
This is a detailed sequence diagram for 2c) Display/print information about an existing employee



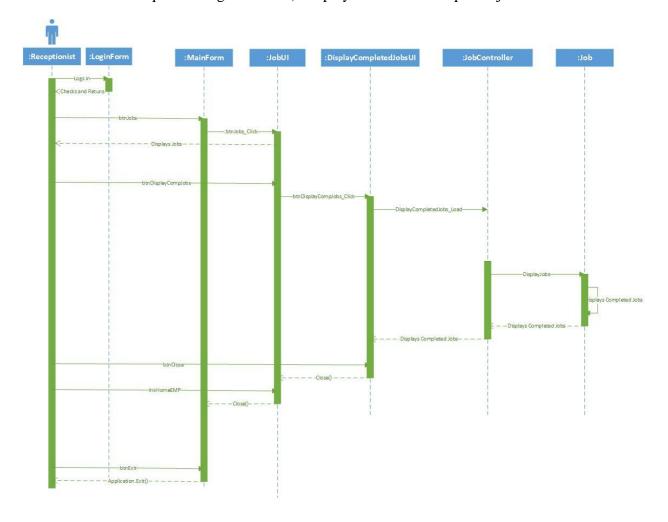
This is a detailed sequence diagram for 3b) Delete/cancel an existing job



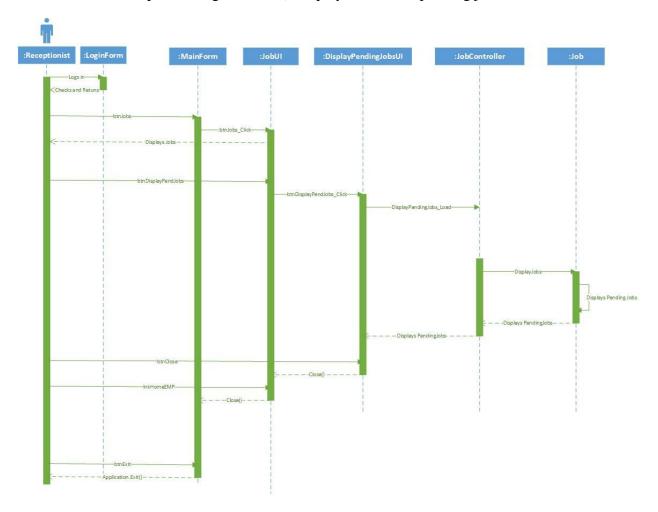
This is a detailed sequence diagram for 3c) Display/print the status of a specific job



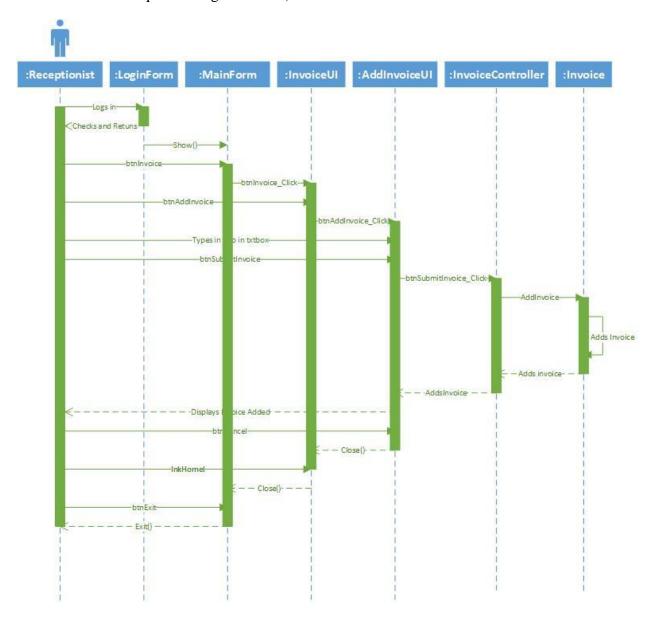
# This is a detailed sequence diagram for 3e) Display a list of all completed jobs



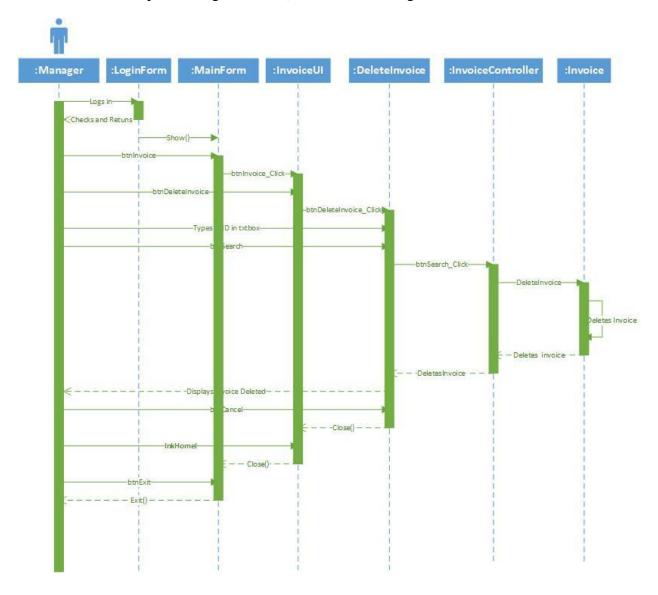
This is a detailed sequence diagram for 3f) Display a list of all pending jobs



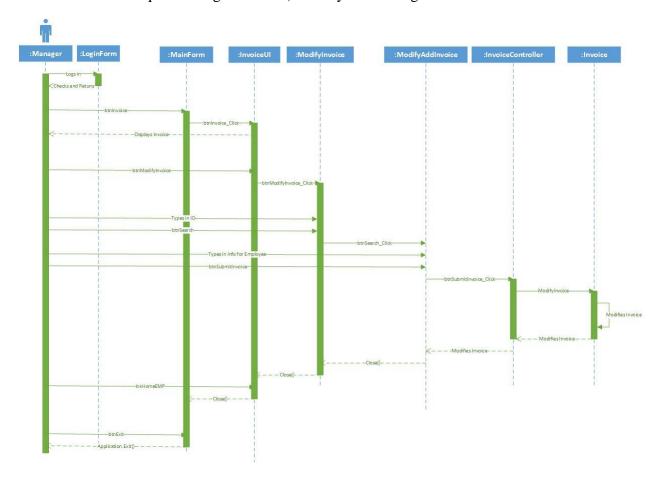
This is a detailed sequence diagram for 4a) Create a new invoice



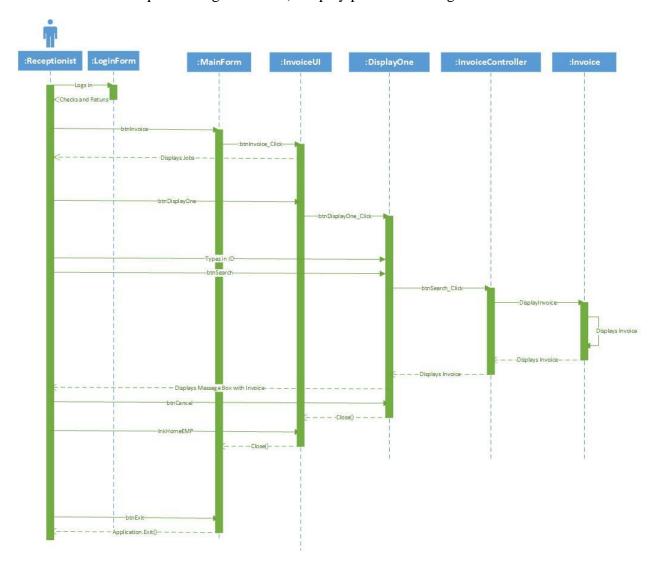
# This is a detailed sequence diagram for 4b) Cancel an existing invoice



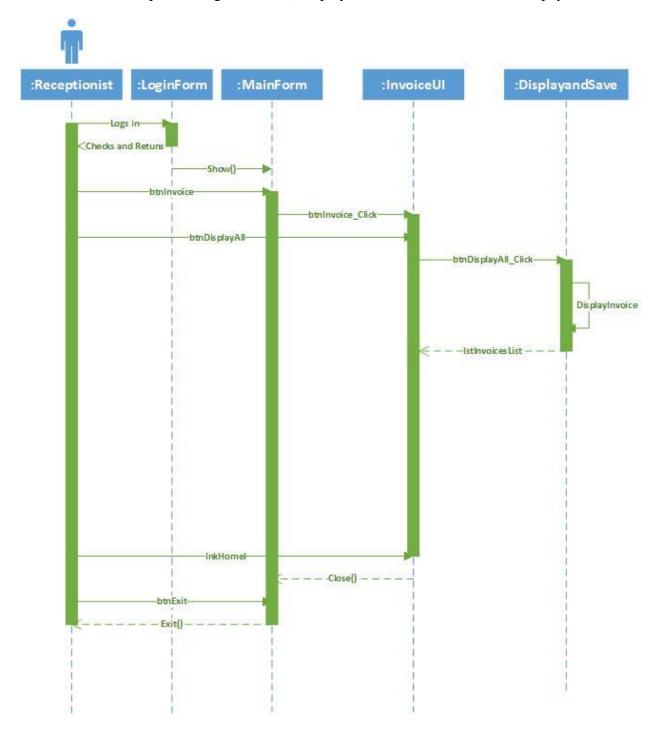
# This is a detailed sequence diagram for 4c) Modify an existing invoice



# This is a detailed sequence diagram for 4d) Display/print an existing invoice



This is a detailed sequence diagram for 4e) Display a list of all invoices and their payment status



# Overall Design for GUI

# Login Page

This is where a user logs in



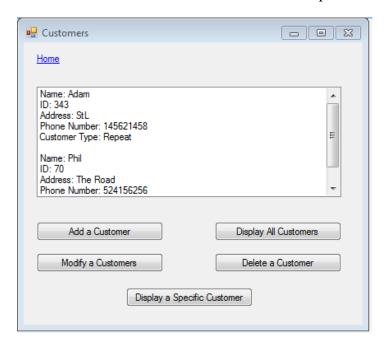
# Home Page

This is where a user navigates to the various categories



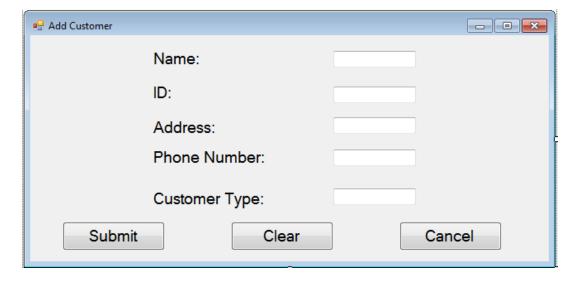
# Customers Page

This is where a user sees all the customers and performs various requirements to customers



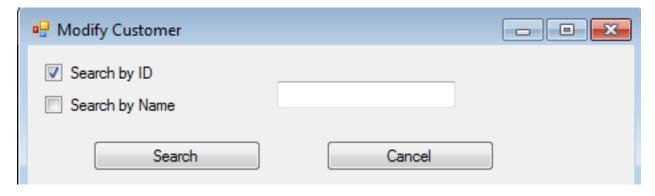
#### Adds Customer Page

This is the form to add a customer



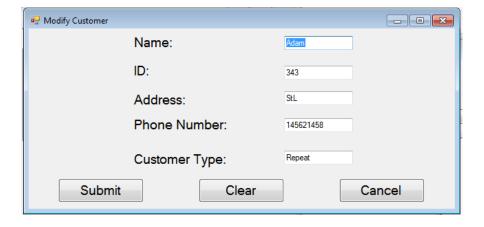
# Modify Customer Search Page

This is where a user searches for the customer he wants to modify



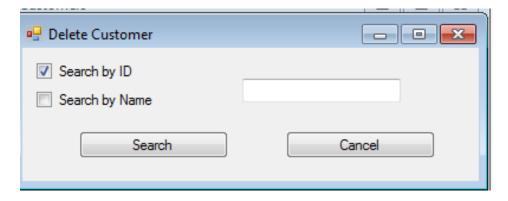
# Modify a Customer Page

This is where the user modifies a customer's info



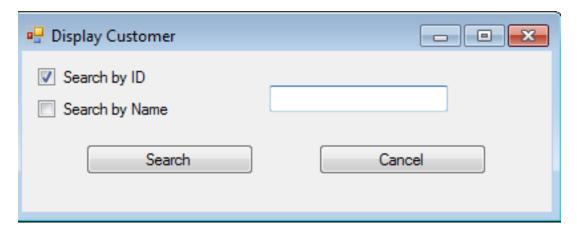
# Delete Customer Search Page

This is where the user searches for the customer they want to delete



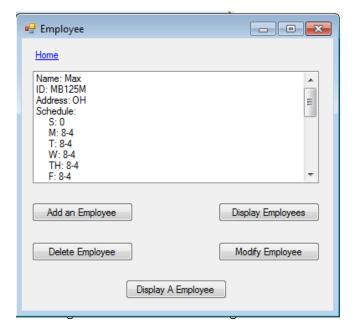
# Display Customer Search Page

This is where a user searches for a specific customer to display



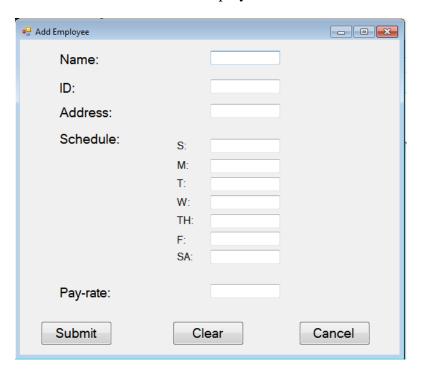
# Employee Page

This is where a user sees all the employees and performs various requirements to employees



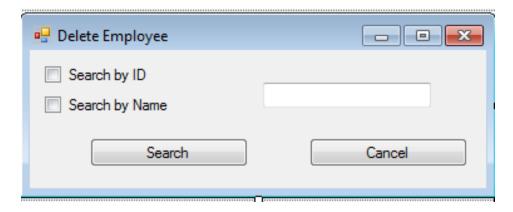
#### Add Employee Page

This is where a user adds an employee



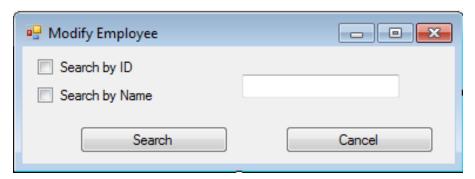
# Delete Employee Search Page

This is where a user searches for an employee to delete



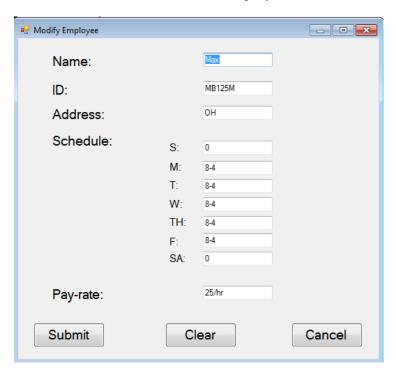
# Modify Employee Search Page

This is where a user searches for an employee to delete



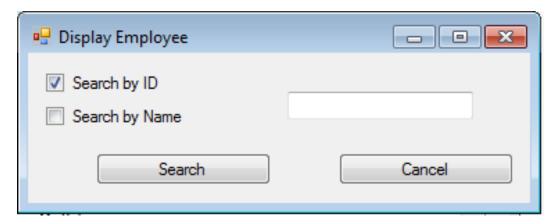
# Modify Employee Page

This is where a user modifies an employee's info



Display an Employee Search Page

This is where the user searches for an employee to display



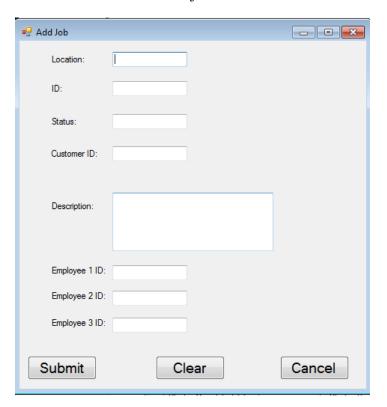
# Jobs Page

This is where a user sees all the jobs and performs various requirements to jobs



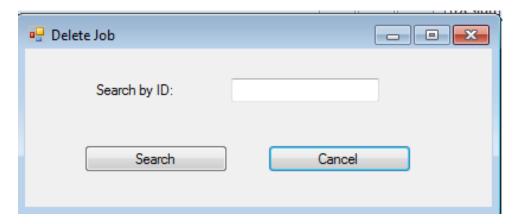
# Add a Job Page

This is where a user adds a job



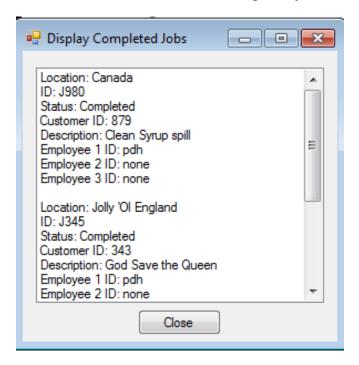
#### Delete Job Search

This is where a user searches for a job to delete



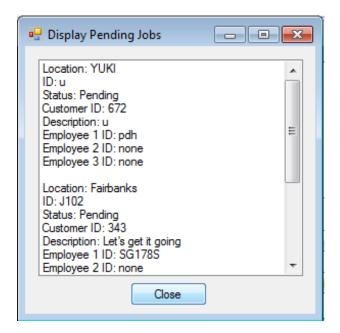
# Display Completed Jobs Page

This is where a user looks at the completed jobs



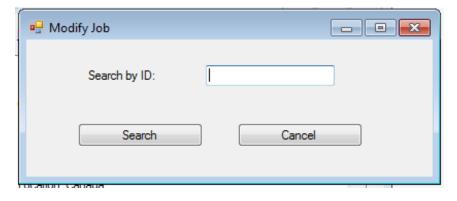
# Pending Jobs Page

This is where a user looks at jobs not completed



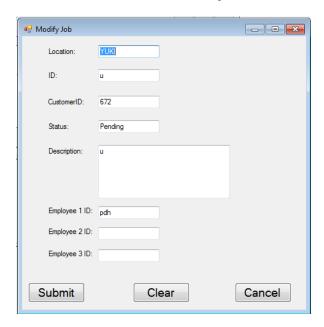
# Modify a Job Search Page

This is where a user goes to search for a job to modify



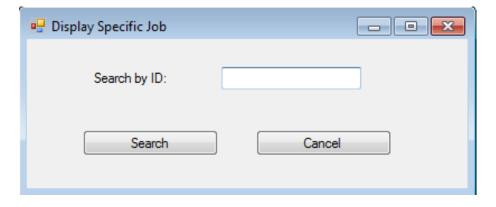
# Modify a Job Page

This is where a user modifies a job



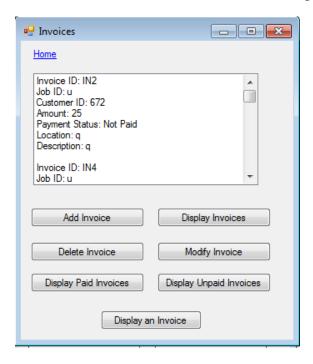
# Display a Specific Job Search Page

This is where a user searches for a specific job to display



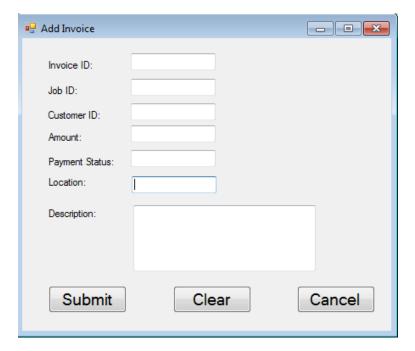
#### Invoice Page

This is where a user sees all the invoices and performs various requirements to invoices



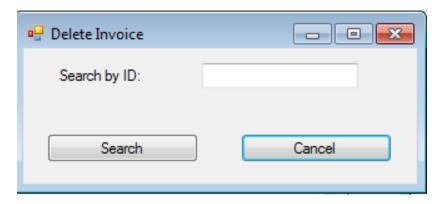
#### Add an Invoice Page

This is where a user adds an invoice



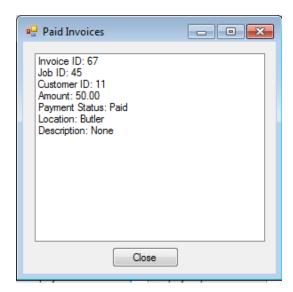
# Delete an Invoice Search Page

This is where a user searches for an invoice to delete



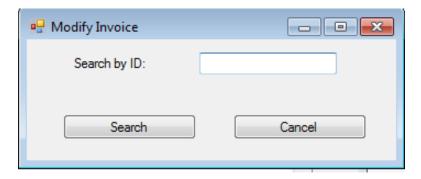
# Display the Paid Invoices Page

This is where a user views the paid invoices



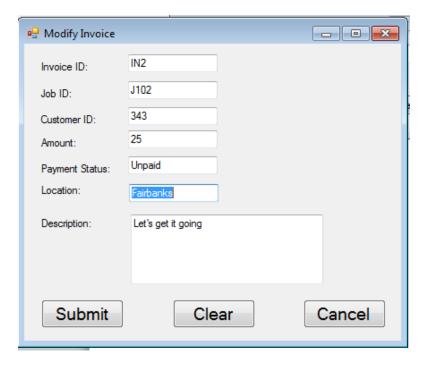
# Modify an Invoice Search Page

This is where a user searches for an invoice to modify



# Modify an Invoice Page

This is where a user modifies an invoice



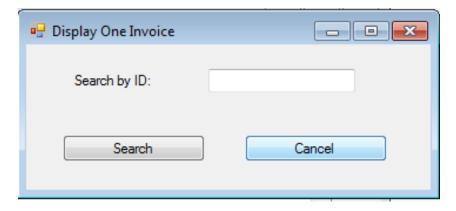
# Unpaid Invoices Page

This is where a user views the unpaid invoices



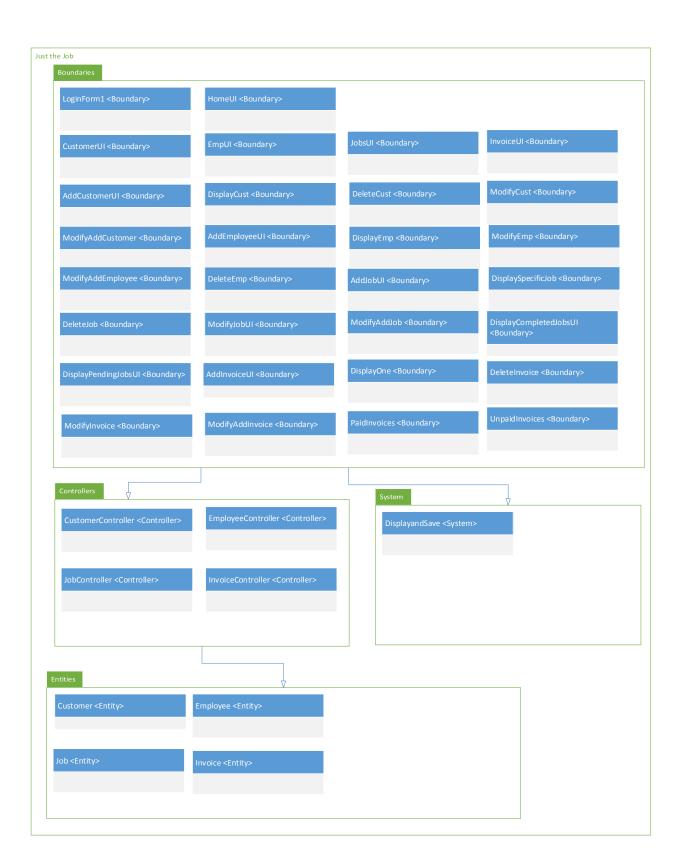
Display an Invoice Search Page

This is where a user searches for a specific invoice to display



# Package Diagrams for Design Organization

Our package diagram for Iteration 2 contains four different folders, to organize the types of classes that we implemented in the code. The layering of packages maps 100% to our class diagram shown above. The first folder contains all of our boundary classes, as they are the forms and GUIs the users are interacting with on the front-end. In the middle are our Controller and System folders. These middle packages are where all of the logic takes place, whether it deals with the lists of entities or the displaying and saving of files. The bottom package contains all of our entity classes as they are the back-end classes, those that are written to and read from the text files. Please see our diagram on the next page.



### **Implementation**

#### Tested Code

We do not have our tested code from this iteration because we used the same Visual Basic file, overwriting the old code with our updated code. It is important to note that in this iteration, we did implement entity classes. Our code took huge strides in this iteration, as we added new forms to accommodate for the new functionality, consolidated our controllers, and created entities to hold our attribute information. In general, our code was modeled in parallel with our design package diagram above.

#### Package Diagrams for Implementation Organization

Because we do not have our tested code from this iteration, we do not have a package diagram for our implemented code. At this point in Iteration 2 our design package diagram was mapped 100% to our code, so please refer to our design package diagram above.

# **Chapter 3: Project Iteration 3**

## **Brief Description of Work**

In Iteration 3 we were asked to design and implement requirements 5a-e, 6a-c, and 7a-d.

Requirement 5 is managing customer invoices for regular jobs, which means we had to modify the job code slightly to accommodate for one-time and regular jobs. Requirement 6 is managing customer payments, so we had to create new classes that allowed for the addition of payments. These payments directly interact with invoices because once an invoice has received enough payments, it is marked as paid. Requirement 7 is maintaining the manager's personal weekly schedule, so we had to implement that functionality through another entity class. The addition of these classes was an easy transition to make, as we kept the same architecture of classes from past iterations. The final requirement we handled in this iteration was differentiating between manager and receptionist logins. In the first two iterations the receptionist could make deletions throughout the system, and we wanted to disallow this.

## Static Design Model

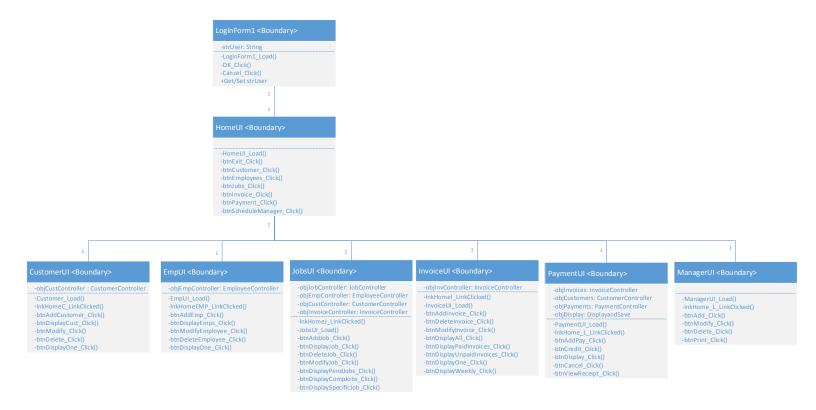
### Final Class Diagram

Once we reached Iteration 3, our final class diagram took shape and we had a structure we were pleased with. Only a few things changed in our class diagram from Iteration 2 to Iteration 3, one being the addition of start and end date attributes to our Job class, and also the addition of support classes for our new two entity classes, Payment and Appointment. There were also slight modifications made in the System class, to accommodate for our new entities. To see our full class diagram with all associations, please see our Wiki.

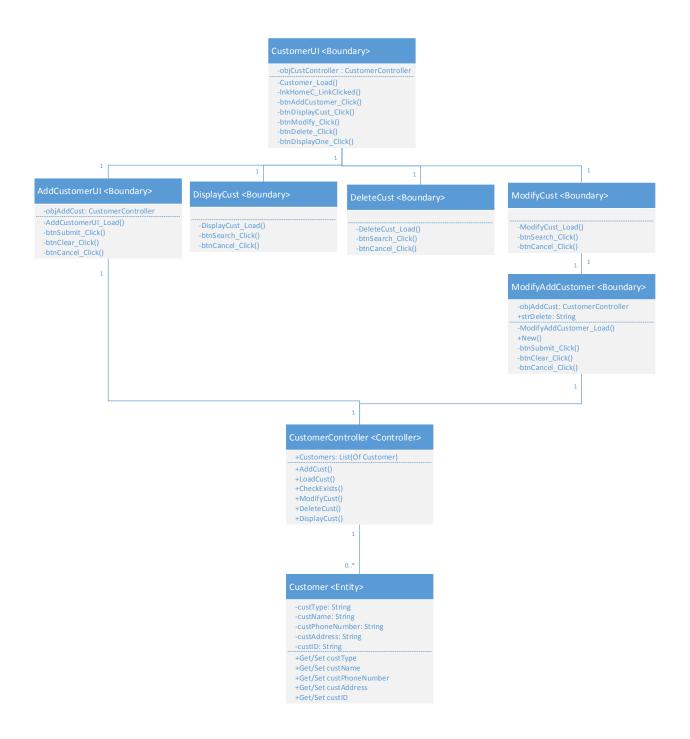
#### System Class

#### DisplayandSave <System> +SubmitCust() +DisplayCust() +LoadCust() +deleteCust() +SubmitEmp() +DisplayEmp() +LoadEmp() +deleteEmp() +SubmitJob() +DisplayJob() +LoadJob() +DeleteJob() +SubmitInvoice() +DisplayInvoice() +LoadInvoice() +DeleteInvoice() +SubmitPayment() +LoadPayments() +DisplayPayments() +DeletePayment() +SubmitAppointment() +LoadAppointments() +DeleteAppointment()

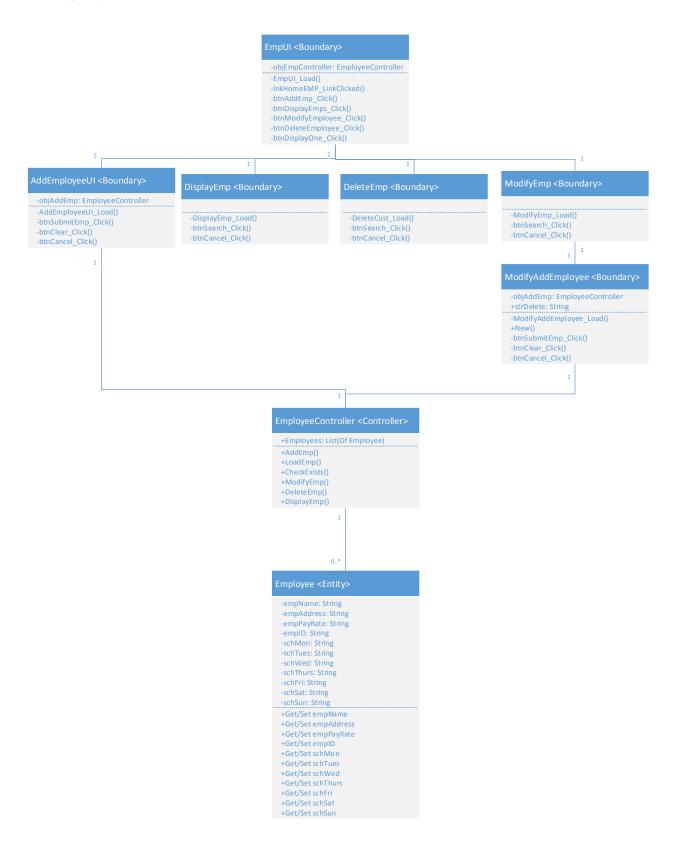
#### **Outer Boundaries**



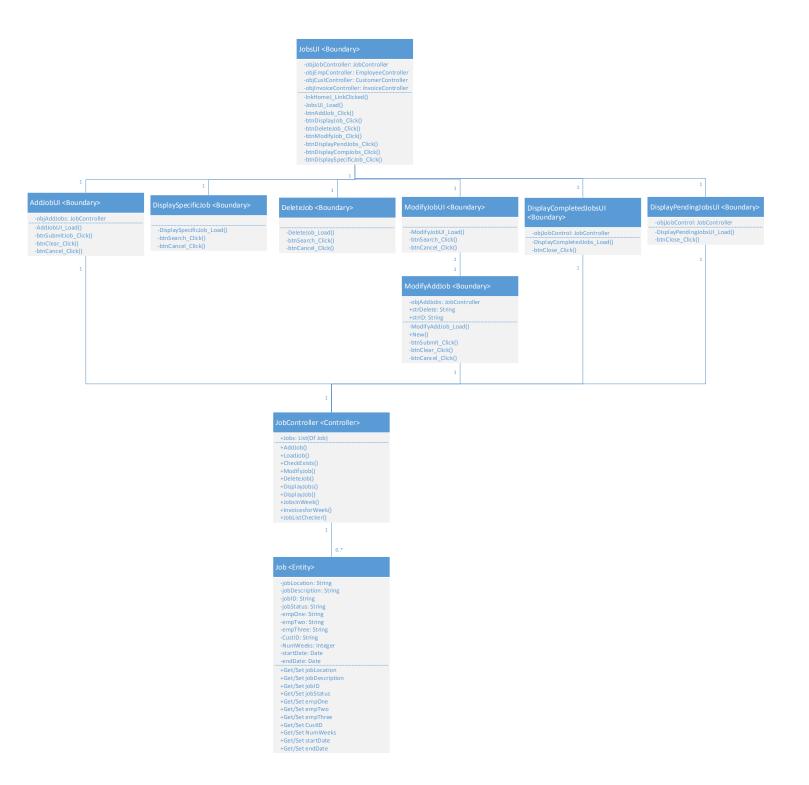
#### **Customer Classes**



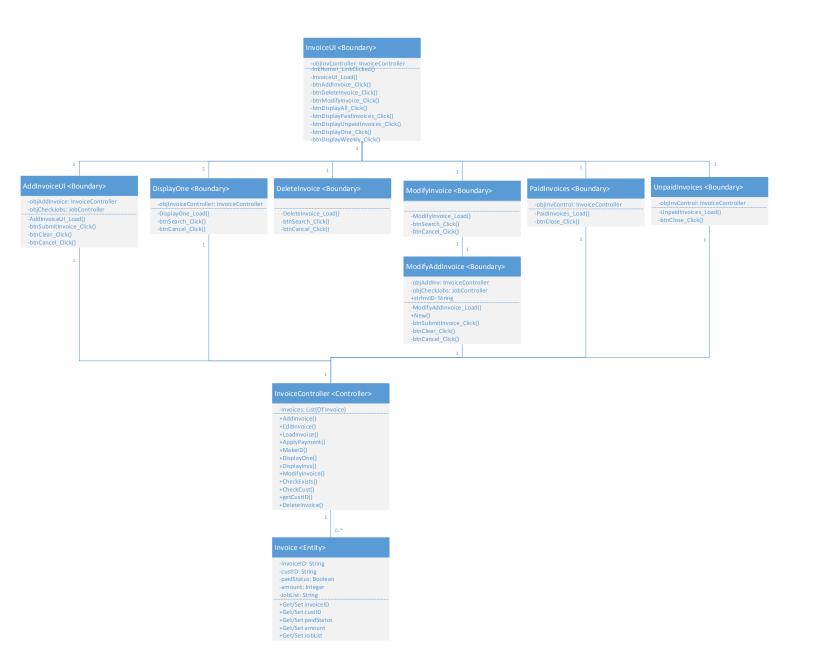
## **Employee Classes**



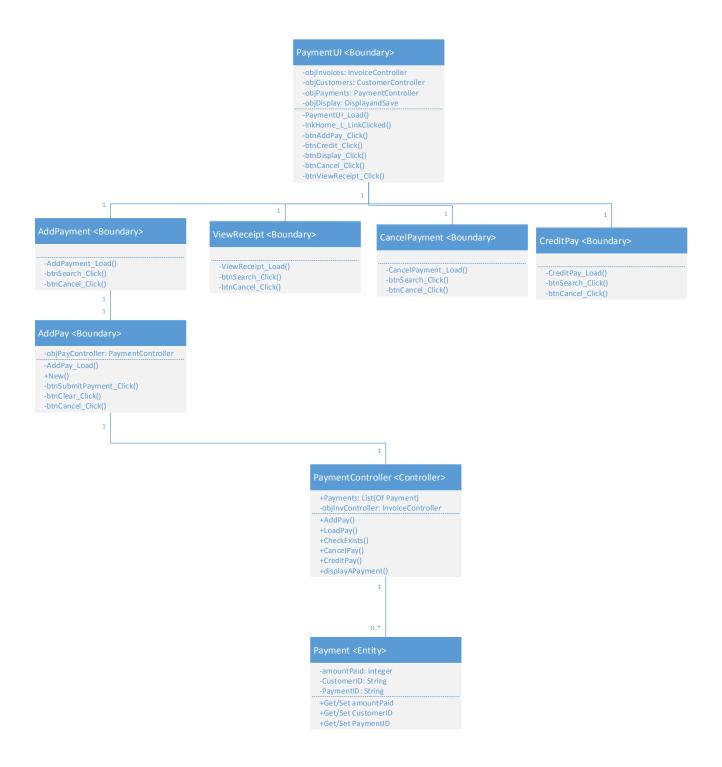
#### Jobs Classes



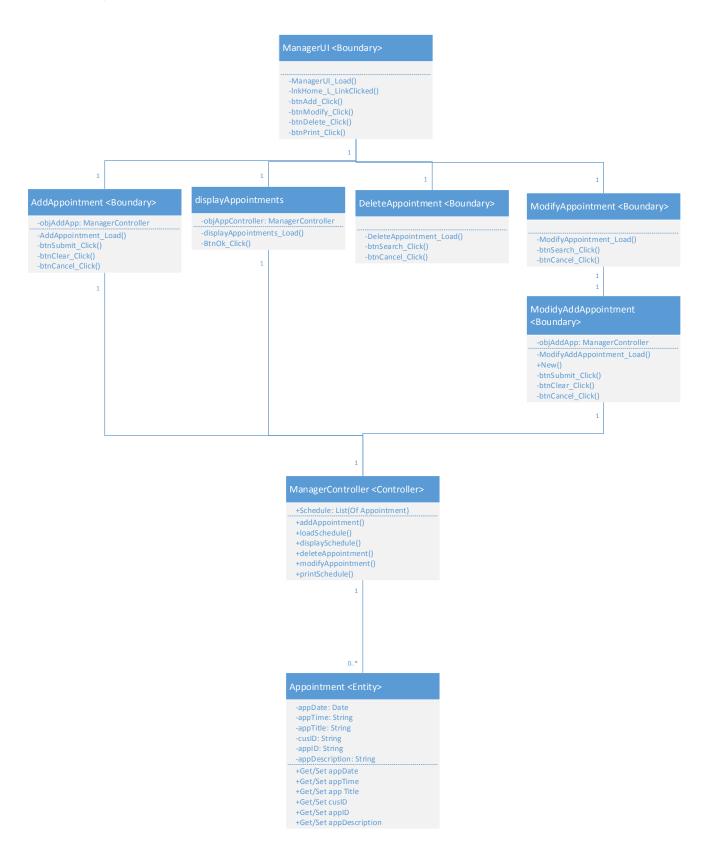
#### **Invoice Classes**



### Payment Classes

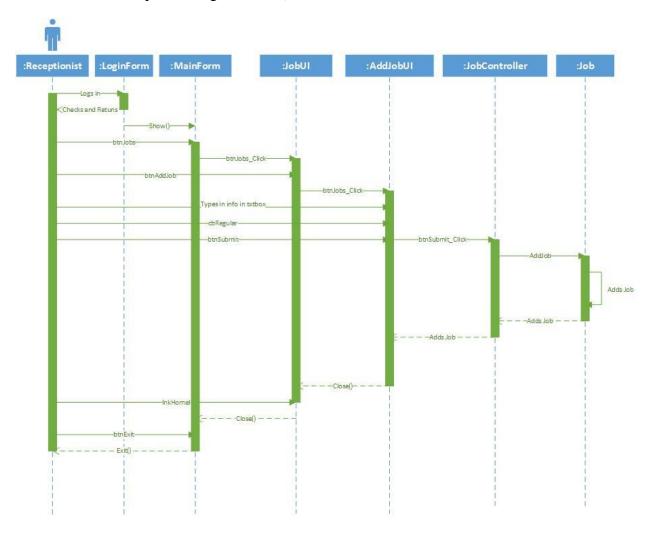


## Manager Classes

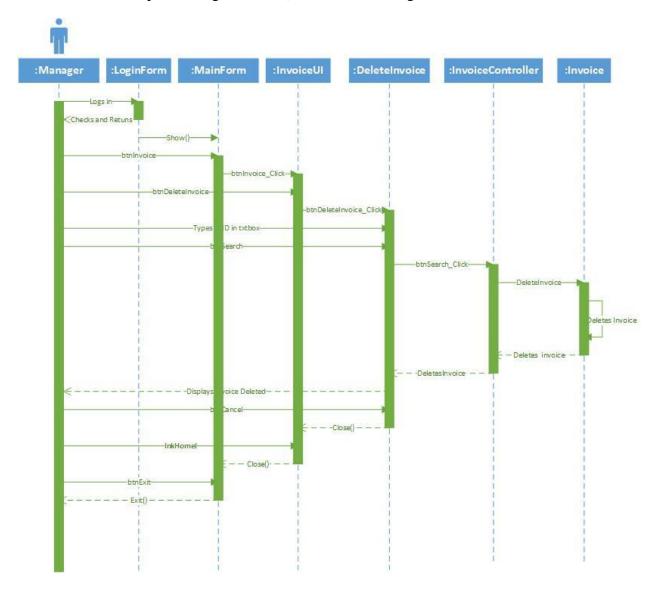


# **Dynamic Design Model**

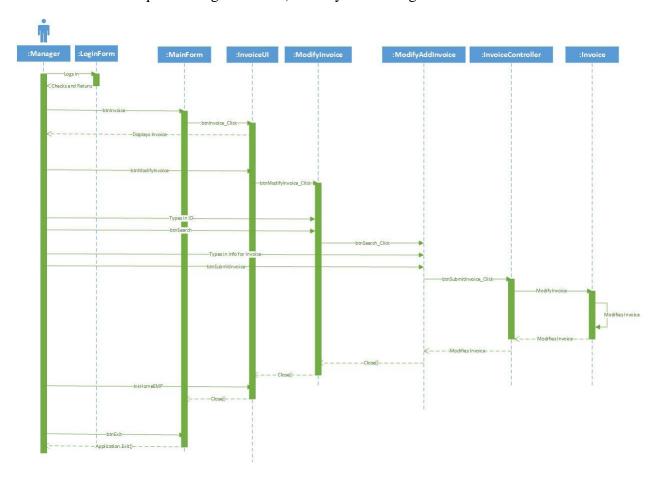
This is a detailed sequence diagram for 5a) Create a new invoice



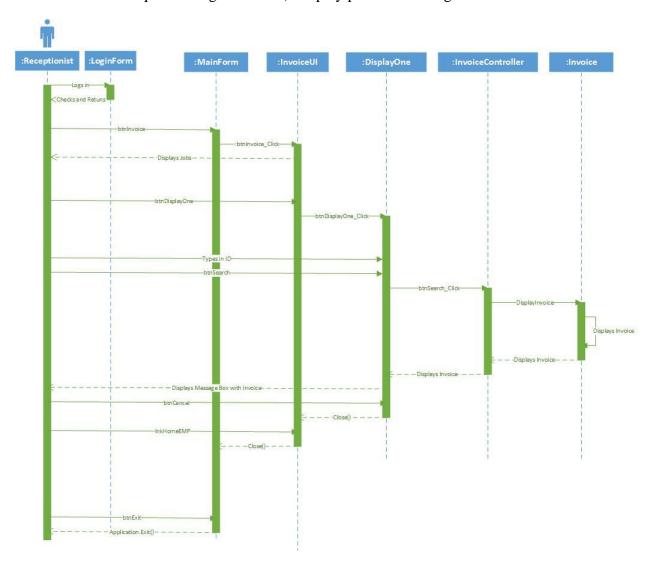
### This is a detailed sequence diagram for 5b) Cancel an existing invoice



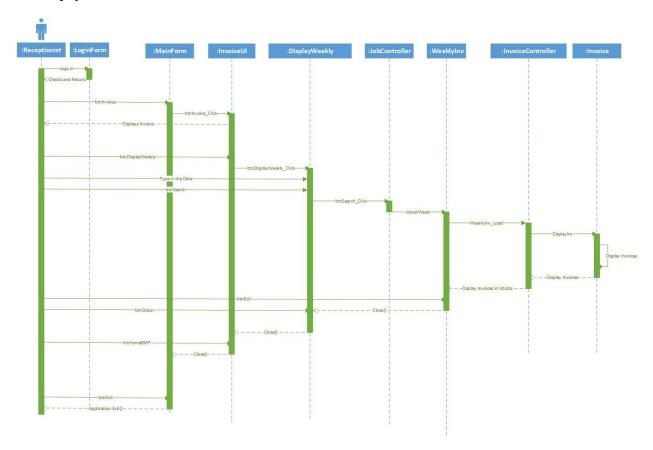
# This is a detailed sequence diagram for 5c) Modify an existing invoice



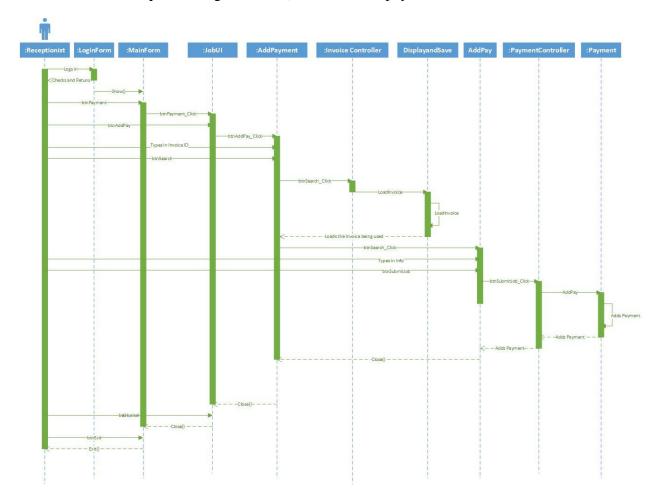
## This is a detailed sequence diagram for 5d) Display/print an existing invoice



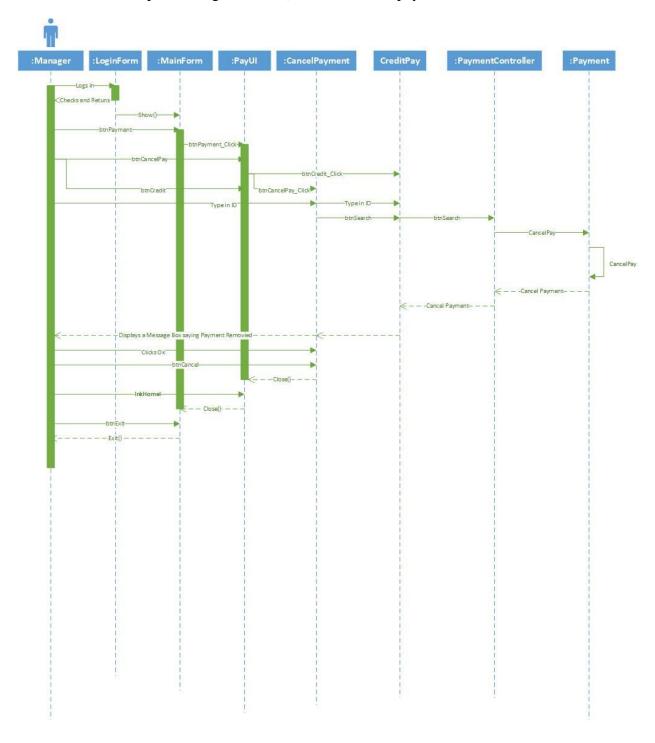
This is a detailed sequence diagram for 5e) Display/print a list of all invoices for a given week with a payment status



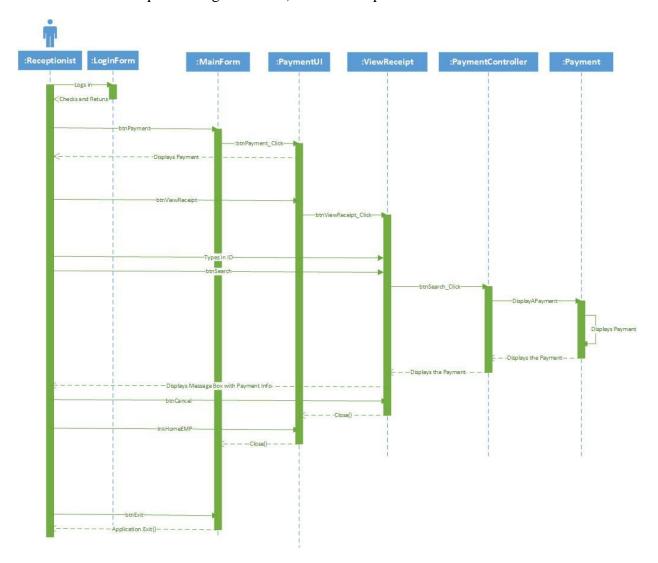
# This is a detailed sequence diagram for 6a) Record a full payment



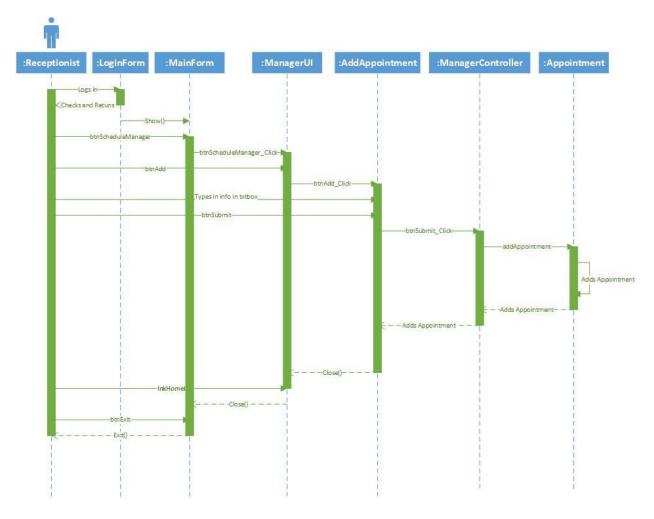
This is a detailed sequence diagram for 6b) Cancel/credit a payment



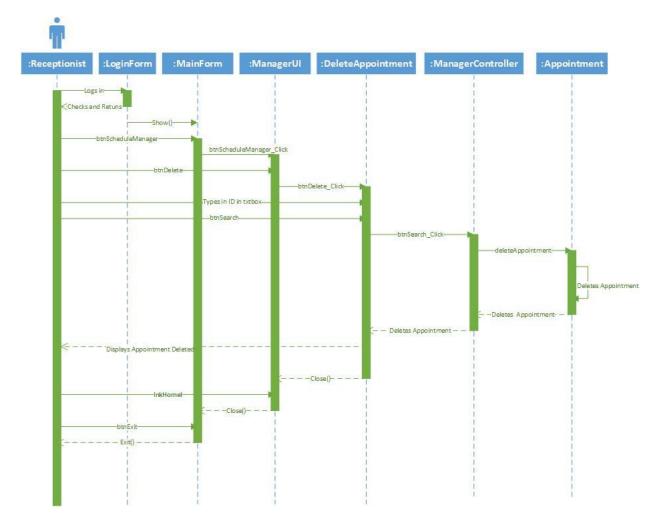
# This is a detailed sequence diagram for 6c) Print a receipt



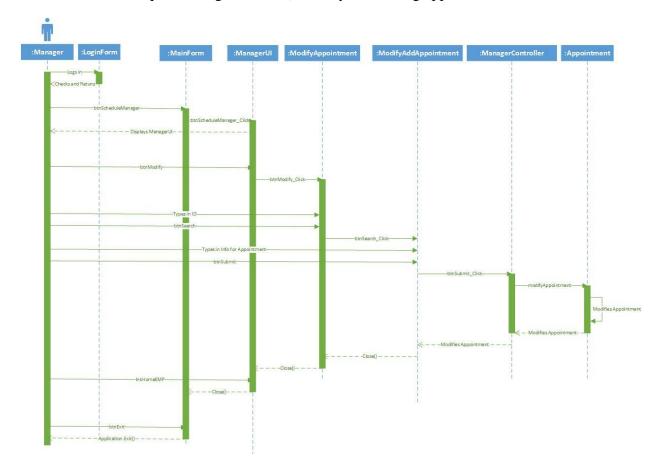
### This is a detailed sequence diagram for 7a) Add a new appointment



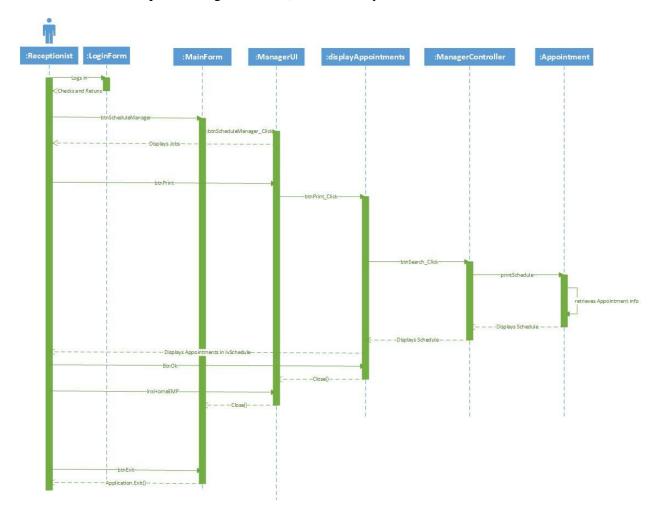
### This is a detailed sequence diagram for 7b) Cancel an existing appointment



# This is a detailed sequence diagram for 7c) Modify an existing appointment



# This is a detailed sequence diagram for 7d) Print weekly schedule



## **GUI Model**

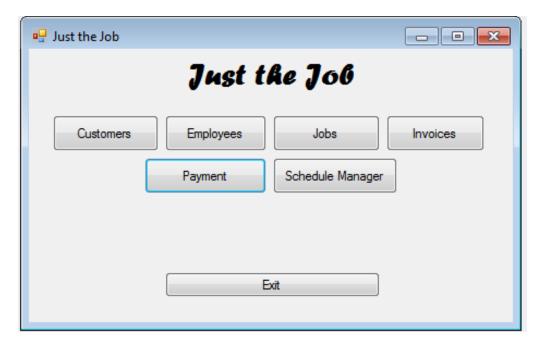
#### Login Page

This is where a user logs in



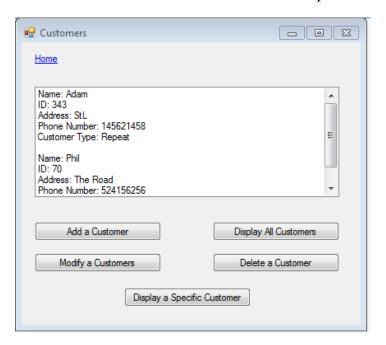
#### Home Page

This is where a user navigates to the various categories



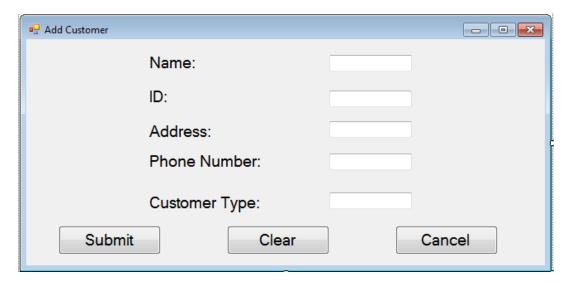
#### Customers Page

This is where a user sees all the customers and performs various requirements to customers



#### Adds Customer Page

This is the form to add a customer



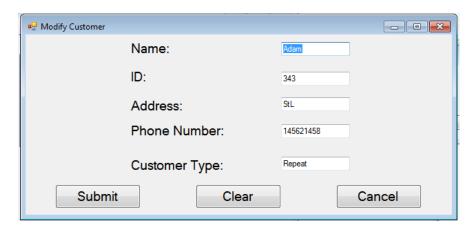
### Modify Customer Search Page

This is where a user searches for the customer he wants to modify



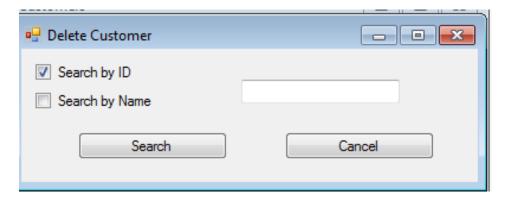
#### Modify a Customer Page

This is where the user modifies a customer's info



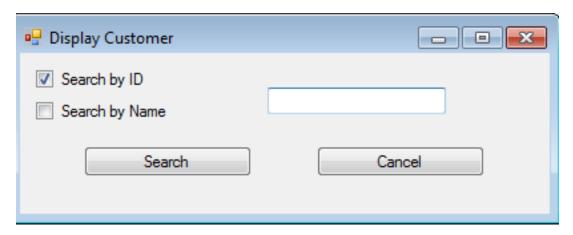
### Delete Customer Search Page

This is where the user searches for the customer they want to delete



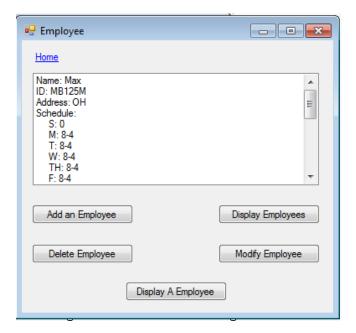
#### Display Customer Search Page

This is where a user searches for a specific customer to display



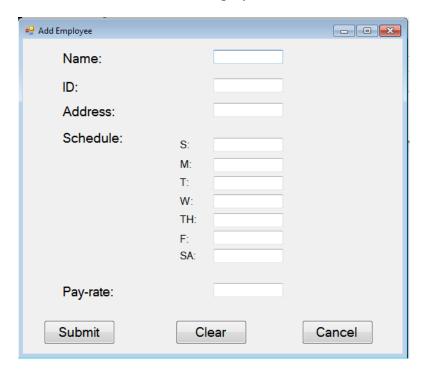
#### Employee Page

This is where a user sees all the employees and performs various requirements to employees



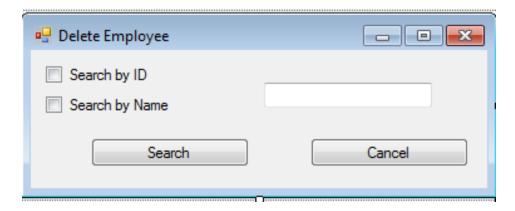
#### Add Employee Page

This is where a user adds an employee



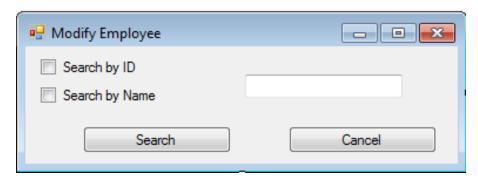
### Delete Employee Search Page

This is where a user searches for an employee to delete



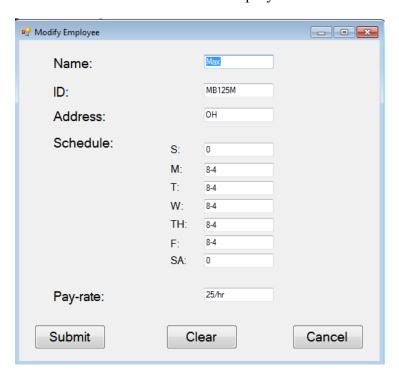
## Modify Employee Search Page

This is where a user searches for an employee to delete



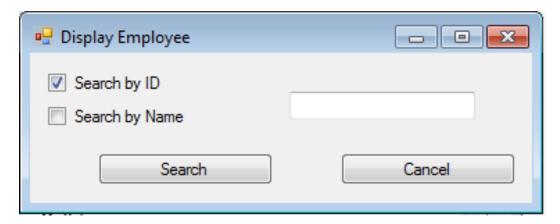
#### Modify Employee Page

This is where a user modifies an employee's info



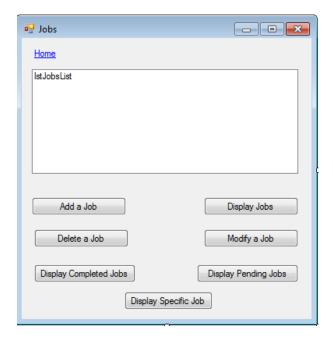
Display an Employee Search Page

This is where the user searches for an employee to display



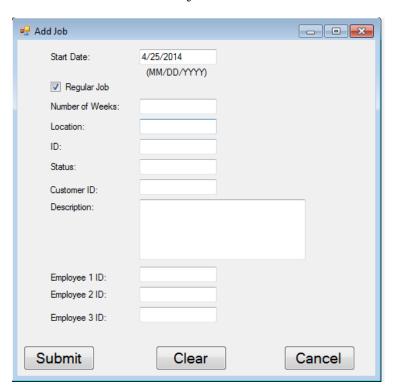
#### Jobs Page

This is where a user sees all the jobs and performs various requirements to jobs



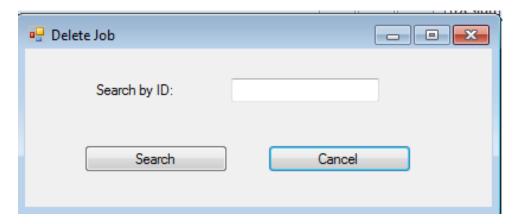
#### Add a Job Page

This is where a user adds a job



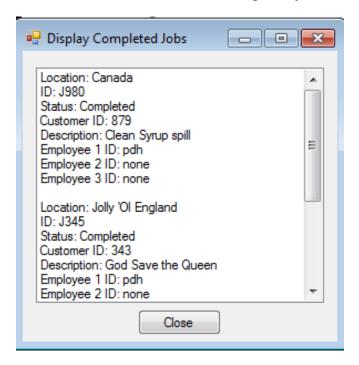
#### Delete Job Search

This is where a user searches for a job to delete



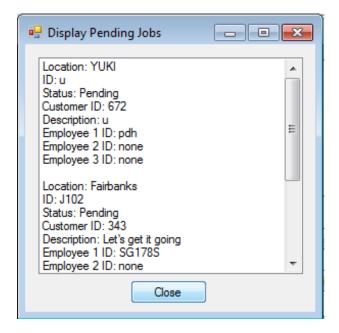
#### Display Completed Jobs Page

This is where a user looks at the completed jobs



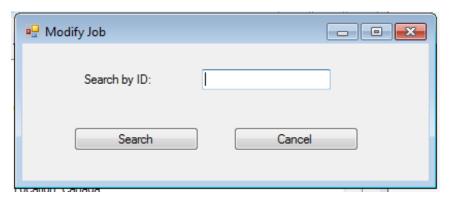
#### Pending Jobs Page

This is where a user looks at jobs not completed



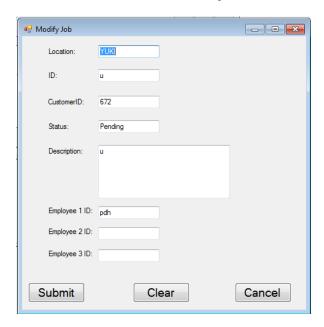
#### Modify a Job Search Page

This is where a user goes to search for a job to modify



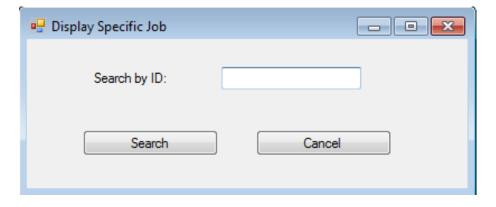
#### Modify a Job Page

This is where a user modifies a job



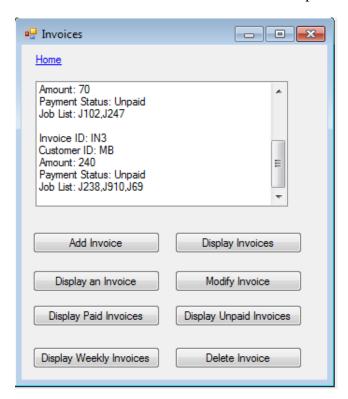
### Display a Specific Job Search Page

This is where a user searches for a specific job to display



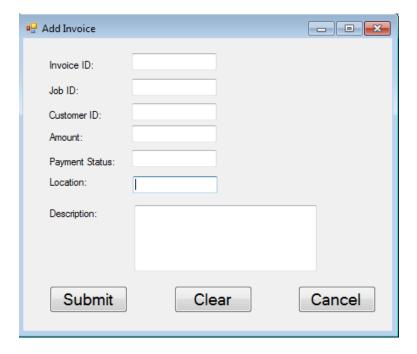
#### Invoice Page

This is where a user sees all the invoices and performs various requirements to invoices



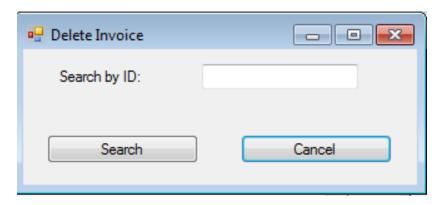
#### Add an Invoice Page

This is where a user adds an invoice



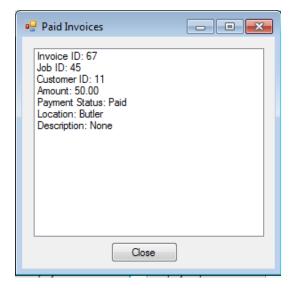
#### Delete an Invoice Search Page

This is where a user searches for an invoice to delete



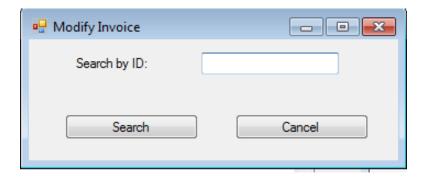
#### Display the Paid Invoices Page

This is where a user views the paid invoices



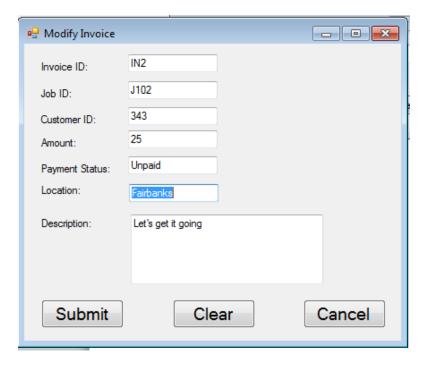
### Modify an Invoice Search Page

This is where a user searches for an invoice to modify



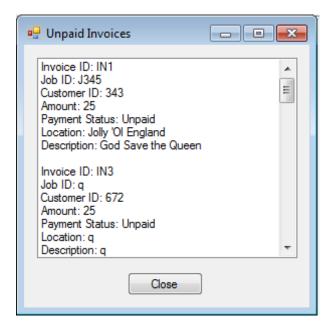
### Modify an Invoice Page

This is where a user modifies an invoice



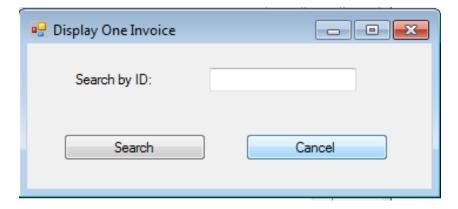
## Unpaid Invoices Page

This is where a user views the unpaid invoices



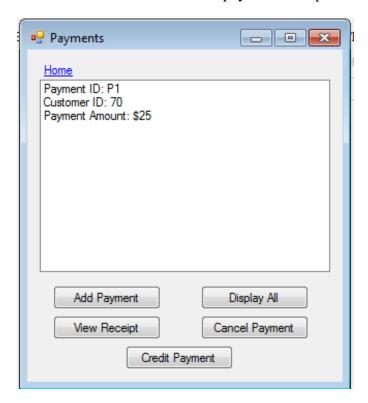
Display an Invoice Search Page

This is where a user searches for a specific invoice to display



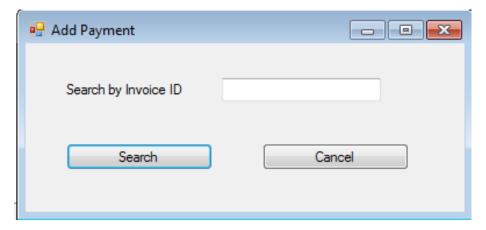
## Payments Page

This is where a user sees all the payments and performs various requirements to payments



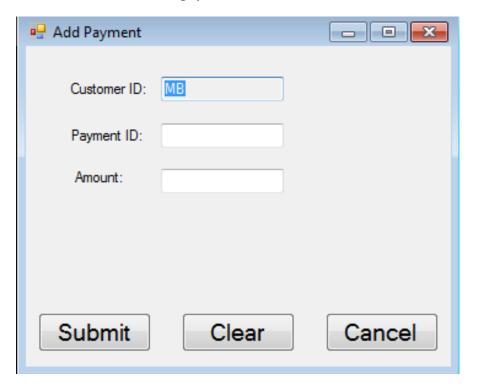
## Add Payment Search Page

This is where a user searches for the invoice to add a payment to



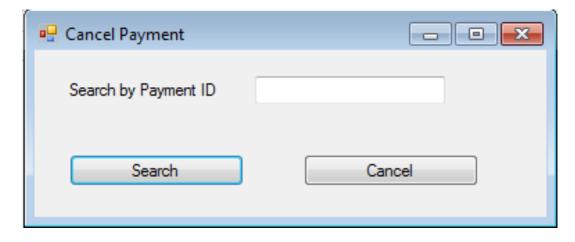
## Add Payment Page

This is where a user adds payment to an invoice



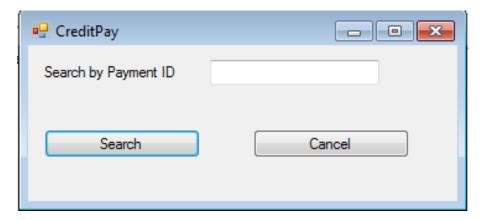
## Cancel Payment Search Page

This is where a user searches to cancel a payment



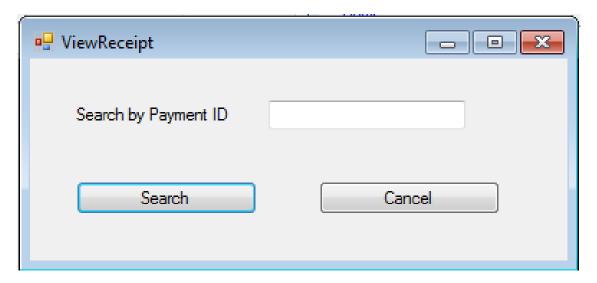
## Credit Payment Search Page

This is where a user searches to credit a payment



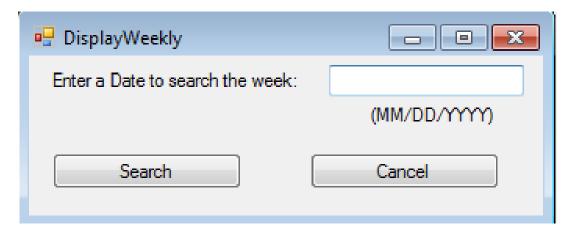
## View Receipt Search Page

This is where a user searches for a receipt they want to see for a payment



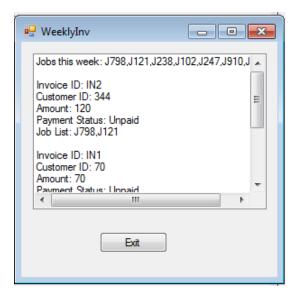
## Display Weekly Invoices Search Page

This is where a user searches for a week to view the invoices in that week



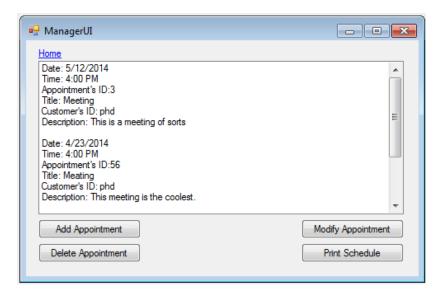
#### Weekly Invoices Page

This is where the weekly invoices are displayed



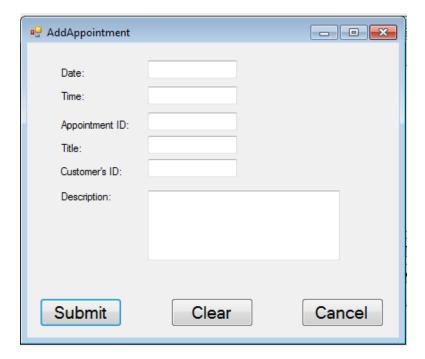
#### Manager Page

This is where a user sees all the appointments for the manager and performs various requirements for those appointments



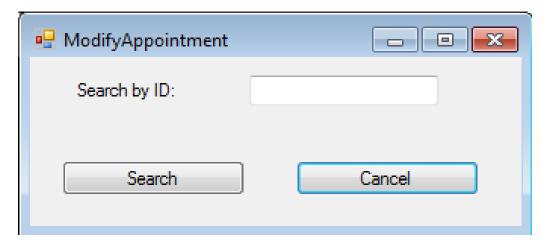
#### Add Appointment

This is where a user adds an appointment



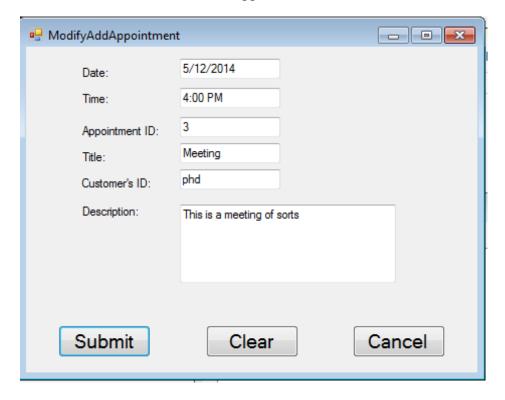
## Modify Appointment Search Page

This is where a user searches for an appointment to modify



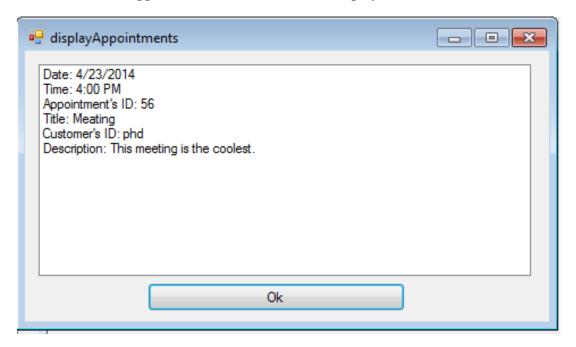
## Modify Appointment Page

This is where a user modifies the appointment



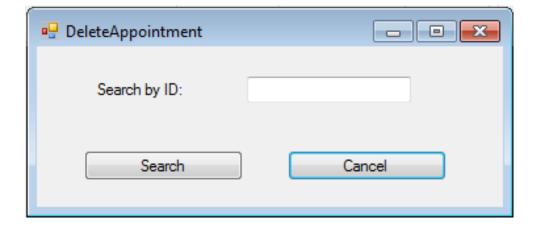
## **Display Appointments**

This is where the appointments for that week are displayed



## Delete Appointment Page

This is where a user searches for an appointment to delete



## Flexibility of Our Design

When our team first began to design the basic layout of how we wanted our classes and code organized, we had a limited knowledge about software architecture. We threw together some entity classes and had a general idea of what we wanted, but our design was far from being polished. Transitioning from Iteration 1 to Iteration 2 was a huge wake up call, as more and more functionality was being required. This forced us to really improve upon our class organization and structure. By the end of Iteration 2, our team had put together a class diagram we were proud of. The layering of entities, boundaries, and controllers modeled a professional piece of software, and this our design became more flexible. We hit the ground running in Iteration 3, as the addition of new classes became intuitive given our solid foundation. Overall, the flexibility of our design allowed us to work efficiently in the final stages of this project, which was a huge accomplishment for us.

## Tested Code

For our completed application, please refer to our Wiki. Over the course of this iteration, we hand tested our code, as we did not learn about unit testing yet. We felt that hand testing was sufficient, given the scope of this project but unit testing would be necessary if this application was extended to handle a large amount of data.

## **Chapter 4: Conclusions**

The experiences of the software development approaches have really altered our view on software development. When we began this project, we were unaware of the amount of preparation we would need to code. This was the first time that we were exposed to an iterative approach; it was slower than it would normally be due to the lack of exposure. The hardest part was our understanding of all these new subjects along the way as we did not fully understand them until later in the project.

If we knew how to make a proper class diagram, proper interaction diagrams and other proper documentation before this class and project, we could have avoided some of the headaches we encountered during the first iteration especially. In the professional world of software engineering, we would have developed our UML diagrams to focus on much more detail. For the code, it was a similar problem. As our knowledge of Visual Basic grew, our GUI and structure of code improved as a whole.

With this lack of knowledge and experience, we required more time for development especially as we started new iterations. We were not only adding on to this software, but also restructuring our code to be better and more object-oriented. We thought that overall this is an efficient process to build real, professional software, but there is a serious need for experienced programmers and software engineers to direct workflow. If done correctly the agile and iterative approach is very powerful, but needs to be planned and directed correctly.

Using the object-oriented approach, the main advantage is that we can develop our entities and make them very efficient for writing to files in the back end. It is also very easy to understand the flow of the project by creating controllers that are objects. These controllers are very easy to work with in the code. One of the disadvantages in the object-oriented approach is that there is a possibility of serious restructuring if new requirements are introduced. Another disadvantage is with the new entities there could easily be a lot of overhead work by adding new controllers and/or new boundaries. Overall, the object-oriented approach is a great way to develop professional software.

## **Chapter 5: Team Organization and Roles**

The team was a single level team with not much leadership as we held each other accountable versus a hierarchical group. However there were still roles and contributions for each person.

The team roles were as follows:

#### **Philip Dwyer**

He was the official team lead by completing all the weekly status reports. He was the documentation lead as well by organizing most things that were not code related. The sequence diagrams were handle by him, as well as other documentation. He updated the TOE tables to handle the 2<sup>nd</sup> iteration. In general, Phil handled the Wiki, so the errors in the Wiki were his responsibility.

#### **Adam Sanders**

He was the coding lead, which involved handling the majority of the code. Towards the end of this project, Adam became more of the team lead as the last two weeks of the project involved mostly code. With his duties, he molded into a vice team lead by organizing and informing our group of upcoming deadlines and due dates. Also, in the early stages of the project, Adam contributed to the diagrams.

#### Max Brodbeck

He was the Dabbler or the "everything else" lead, which consisted of handling some of the code, completing some of the diagrams, and performing some of the documentation. He wrote all of the Weekly Schedule requirements code, redesigned some of the GUI, and worked on the Invoices requirements for code. Also he updated the CRC cards and originally created the TOE tables. He originally created the class diagrams as well.

#### Sean Gibbens

He was the diagram lead, which was the handling of the final class diagram and any other diagram that spawned from the class diagram like the package diagram. Sean also handled the use case diagram organizing it completely in the early stages of the project. In terms of coding, Sean contributed to the Jobs section in our software.

# **Appendices**

## Peer Evaluation Forms

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3.	The CRC cards for this iteration described effectively all candidate classes with their responsibilities and collaborators.  (Strongly Disagree) 1 2 3 4 5 (Strongly Agree)
4.	The interaction diagrams seemed to be complete and presented the message passing among classes effectively.  (Strongly Disagree) 1 2 3 4 5 (Strongly Agree)
5.	The UML class diagram included all attributes, operations and relationships among classes.  (Strongly Disagree) 1 2 3 4 (Strongly Agree)
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8.	The UML design diagrams appear to be accurately mapped to the implementation (code) of the system. (Strongly Disagree) 1 2 3 4 5 (Strongly Agree)
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10.	I have the following additional constructive suggestions and/or comments for the team:

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	of the semester.
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## Final CRC Cards

These are the final CRC Cards for all iterations with all six controllers and entities.

Custome	r <entity></entity>
Responsibility	Collaborator
Provide Customer Info (Name, Phone, Address, Repeat, ID)	

Job <entity></entity>	
Responsibility	Collaborator
Store job info (When, Where, ID, Employees Assigned)	Employee

Invoice <entity></entity>	
Responsibility	Collaborator
Store invoice info like customer ID, Job ID, and whether it is paid or not	Customer, Job

Employee <entity></entity>	
Responsibility	Collaborator
Provide information about employee	

Appointment <entity></entity>	
Responsibility	Collaborator
Provide information on the appointment like date and time	Customer

Payment <entity></entity>	
Responsibility	Collaborator
Provide information on the payment like customer and amount	Customer

CustomerController < Controller>	
Responsibility	Collaborator
Add Customer	Customer
Load Customer	Customer
Check ID if exists	Customer
Modify Customer	Customer
Delete Customer	Customer
Display Customer	Customer

EmployeeController <controller></controller>	
Responsibility	Collaborator
Add Employee	Customer, Employee
Load Employee	Employee
Check ID if exists	Customer, Employee
Modify Employee	Customer, Employee
Delete Employee	Employee
Display Employee	Employee

JobController <controller></controller>	
Responsibility	Collaborator
-Add Job	Customer, Employee, Job, Invoice
-Load Jobs	Job
-Check to see if ID exists for customer	Customer, Employee
and employee	
-Modify Job	Customer, Employee, Job, Invoice
-Delete Job	Job
-Display All Jobs, a Job, or jobs in a	Job
week	
-check to see what invoices are	Job, Invoice
worked on for the week	

InvoiceController <controller></controller>	
Responsibility	Collaborator
-Add Invoice	Customer, Job, Invoice
-Load Invoice	Job
-Edit Invoices when modifying or	Job, Invoice
adding Jobs	
-Check to see if IDs exist and get IDs	Customer, Job, Invoice
-Apply Payments to Invoices	Customer, Invoice, Job
-Delete Invoice	Invoice
-Display Invoices As All or One	Invoice
-Create Invoice ID	Invoice

PaymentController <controller></controller>	
Responsibility	Collaborator
-Add Payment	Customer, Payment
-Load Payment	Payment
-Cancel Payment	Payment
-Credit Payment	Payment
-Display A Payment	Payment

ManagerController < Controller>	
Responsibility	Collaborator
-Add Appointment	Customer, Appointment
-Load Schedule	Appointment
-Display Schedule	Appointment
-Delete Appointment	Appointment
-Modify Appointment	Customer, Appointment
-print Weekly Schedule	Appointment

## Final Use-case Diagram

This is the final use-case diagram that shows all three iterations' completed work. For a closer look, please refer to our wiki on Moodle.

